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VIRGINIA-DC HFMA 2025 FALL CONFERENCE





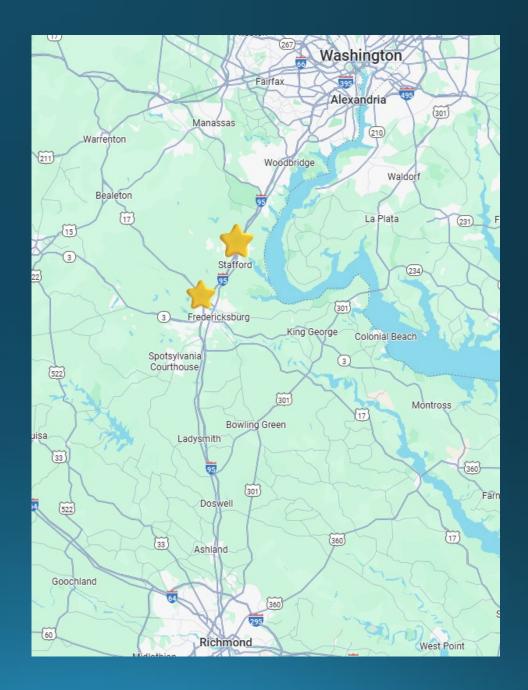
# Resilience from Setback to Success: A Journey

Renuka Gupta, MD, FHM, FACP Vice President & Chief Quality Officer









### **MWHC Overview 2024**







**INPATIENT** 

**ADMISSIONS** 





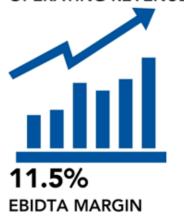




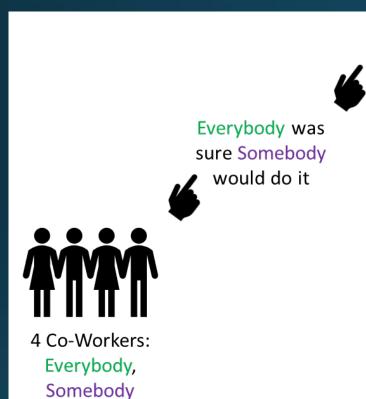








# Story of 4 Co-Workers



Anybody, and Nobody had a job to do Anybody could have done it, but Nobody did it

Somebody got angry because it was Everybody's job

Everybody thought Anybody could do it,

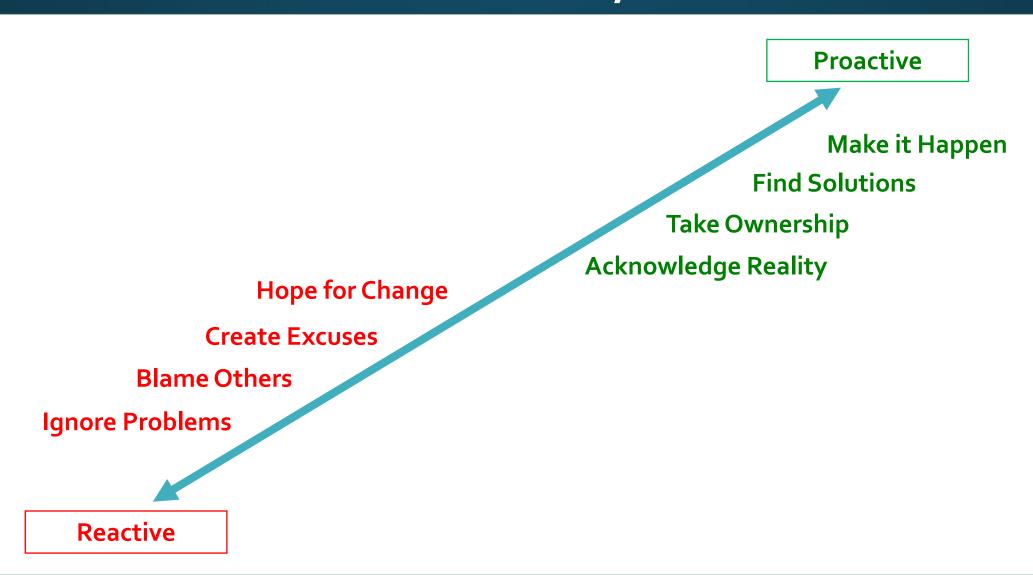
but Nobody realized Everybody wouldn't do it

#### The result was:

Everybody
blamed
Somebody when
Nobody did
what Anybody
could have done



# Ladder of Accountability



## Program Overview



#### **Problem Statement:**

Fragmented quality efforts weaken accountability, waste resources, and hinder sustainability



#### **Resolution Plan:**

Form a centralized Quality Governance body to streamline expertise, align efforts, and drive focused leadership impact. Define

core quality domains with senior leadership and consolidate efforts

Empower

project groups to independently solve opportunities within their domain

Designate

individual to monitor and prioritize IT/data requests

Enshrine

monthly cadence for the groups to present their progress/barriers

Celebrate

quarterly presentations by project groups to senior leadership

### Core Priorities, Quality Projects & Accountability

VBP
HRRP
HQR
CMS Stars
LeapFrog
Anthem Q-HIP
MSSP

Acronyms from top to bottom: Value-Based Purchasing (VBP), Hospital Readmissions Reduction Program (HRRP), Hospital Quality Reporting (HQR), Centers for Medicare and Medicaid Services (CMS) Stars, Anthem Quality-In-Sights: Hospital Incentive Program (Q-HIP), Medicare Shared Savings Program (MSSP)

		<u>Projects</u>	<u>Owners</u>
	HAIs	CAUTI	Dr. Mangano   C. Gaskins
		CLABSI	Dr. Choudhry   Dr. Qaemi   R. <u>Lerley</u>
		Sepsis	Dr. Churukian Dr. Qaemi C. Pfalzgra
		Antibiotic Stewardship	Dr. Mangano   S. Yohey
		Lab Stewardship	Dr. Patel   M. Wright
	Patient Safety	PSI Management	Dr. Goldberg   Dr. M. Aiken   Dr. Sell
		Surgical Best Practices	Dr. Schlafer
		Blood Culture Contamination	N. Abed   M. Wright
-	Mortality	Palliative ED	Dr. Pham   R. Butler
		Total Mortality Review	Dr. Patel   Dr. Choudhry
	Perinatal	OB/GYN Collaborative	Dr. Leonard   Dr. Goldberg   L. Koch
	Readmissions	Tele hospitalist program	Dr. Qaemi
		Disease State Navigation	Dr. Qaemi
		CHF Pathway	Dr. Schatz
		COPD/Pneumonia Pathway	Dr. Mangano   C. Gaskins

# Governance Meeting

### **Quality Governance:**

Meets monthly for team progress presentations

#### **Slide Content:**

Each team presents
Data, Recap, and Next
Steps

### Purpose:

Showcase good work, seek help, and educate the organization

### Emphasizes:

Discussion; actual work occurs between meetings

# Quality Council

### **Quality Council:**

Presents quarterly to C-Suite Executives

### **Slide Content:**

Outcome data, progress updates, and future vision

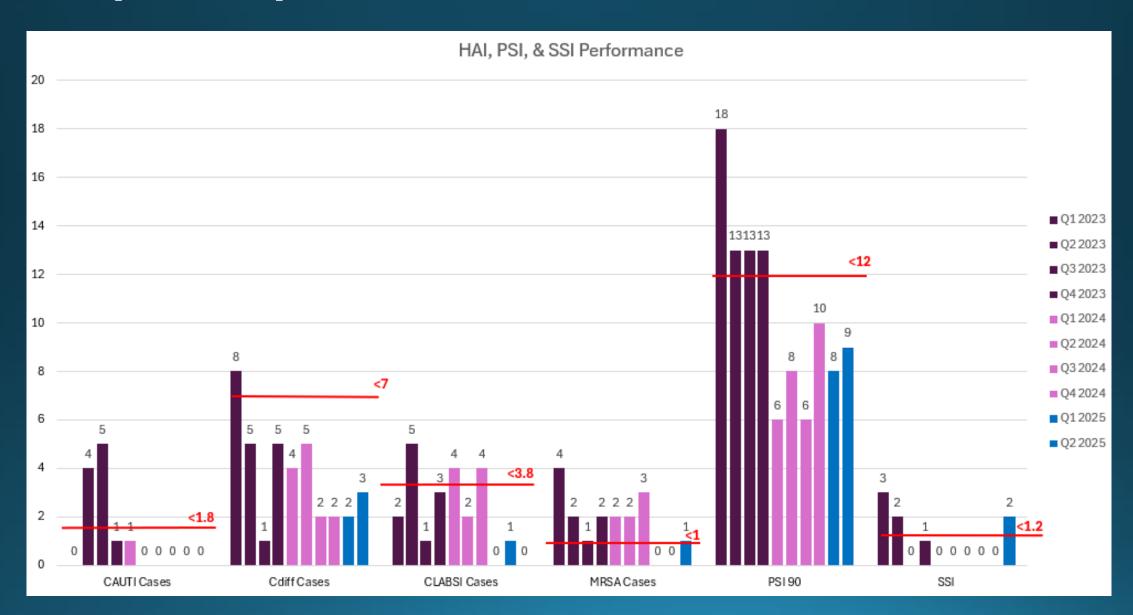
### Purpose:

Gain senior leader buy-in and support for initiatives

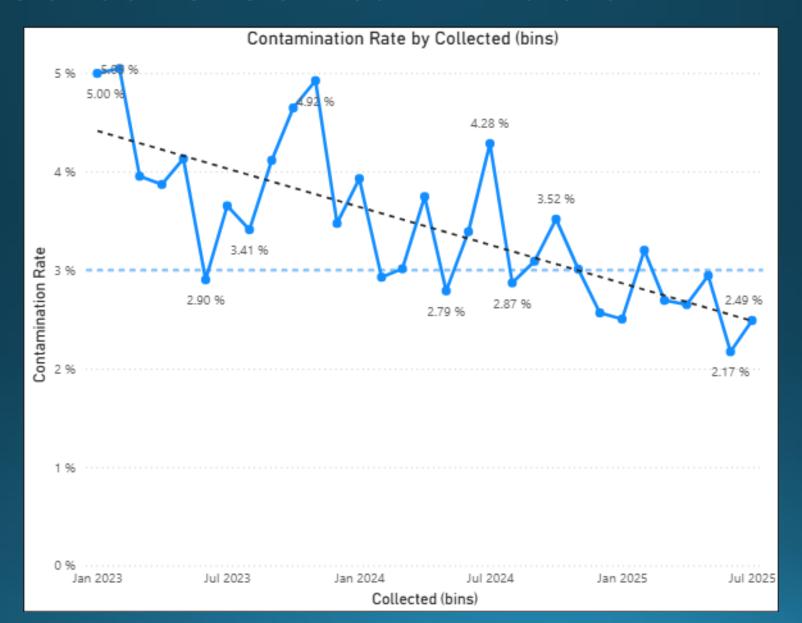
### **Emphasizes:**

Two-way communication and collaboration

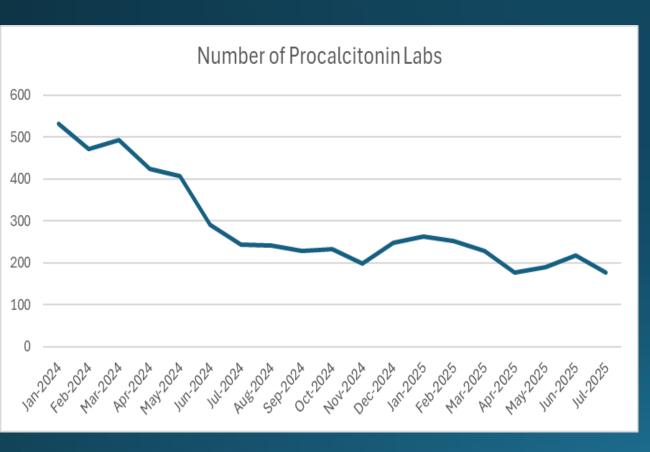
# HAIs, PSIs, SSIs

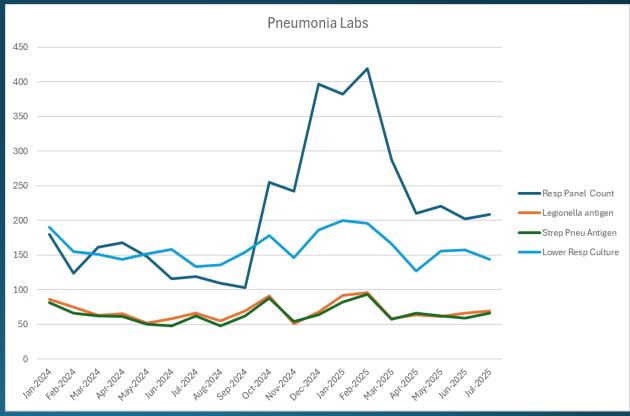


### **Blood Culture Contamination**

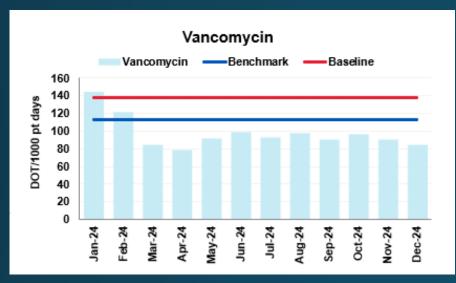


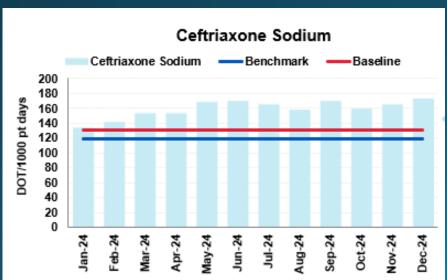
## Lab Stewardship

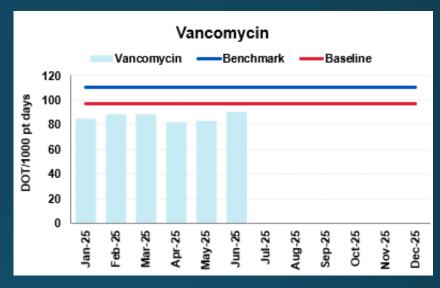


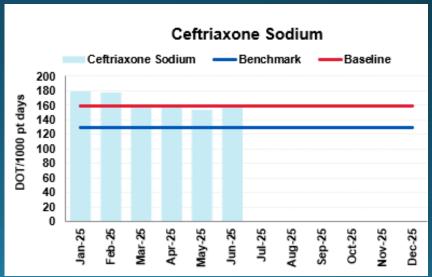


## Antibiotic Stewardship







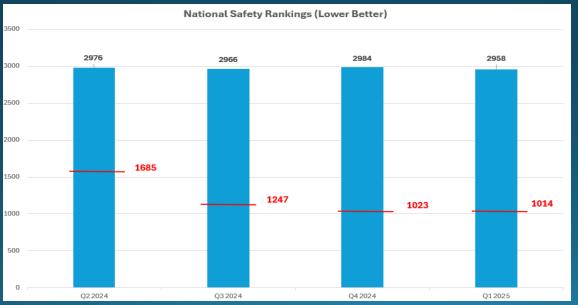


# VHHA Safety Rankings

#### <u>Legend:</u>

- -Red Line is MWH Performance
- -Blue Bar is the number of hospitals measured
- -Safety Ranking is a composite of our CAUTI, CLABSI, C. Diff., MRSA, & SSI Colon cases





Fiscal Year of Adjustment: 2025 Most Recent Report: Q1 '25

# Vizient PSI-90 Comparison 2024

Cohort	Facilities in Cohort	MWH Rank	SH Rank
National	1213	48 <sup>th</sup>	261 <sup>st</sup>
Virginia	31	1 <sup>st</sup>	10 <sup>th</sup>

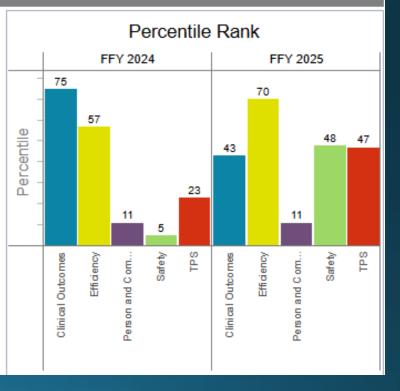


# Medicare Quality Programs Actual Performance FFYs 2023 - 2025 Mary Washington Hospital

#### Value Based Purchasing (VBP) Program - (No FFY 2023 VBP Program)

FFY 2024			
	Hospital Score	Hospital Rank	
Person and Community Engagement	6.0%	11th	
<b>Clinical Outcomes</b>	30.0%	75th	
Safety	4.0%	5th	
Efficiency	20.0%	57th	
TPS	15.0%	23rd	
VBP Slope	4.7453		
Final VBP Adj. Factor	0.9942		
Est. Annual Impact	(\$475,500)		

	FFY 2025			
	Hospital Score	Hospital Rank		
Person and Community Engagement	7.0%	11th		
Clinical Outcomes	11.7%	43rd	Û	
Safety	36.0%	48th	Û	
Efficiency	30.0%	70th	Û	
TPS	21.2%	47th	Û	
VBP Slope	4.4749			
Final VBP Adj. Factor	0.9989		Û	
Est. Annual Impact	(\$88,900)		Û	



### Results

Vizient Rankings				
MWH Q/PS Domains	2023	2024	Rank Change	
Safety	159	39	120	
Mortality	145	83	62	
Effectiveness	140	112	28	

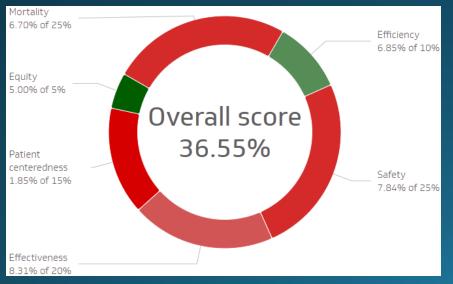
#### Details:

-2024 Score based on data from Q3 '23 - Q2 '24 -177 Hospitals in Cohort

-MWH Rank Change 147 to 112

### 2023 Score

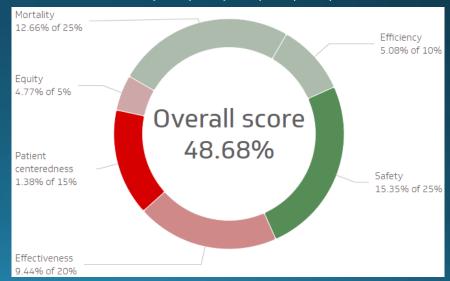






### 2024 Score





### Questions?

# Thank you!