

Health System Readiness for Artificial Intelligence



How are health systems thinking about artificial intelligence (AI)? Where are health systems investing and what support do they need from vendors to capitalize on the efficiencies of AI?

Based on feedback from 233 health system executives, this comprehensive study provides a holistic view of health system challenges surrounding artificial intelligence such as:

- Developing a governance process
- Creating and adhering to a corporate strategy around artificial intelligence
- Identifying opportunities for AI in Clinical, RCM, and Finance departments
- Barriers to adopting AI-driven solutions

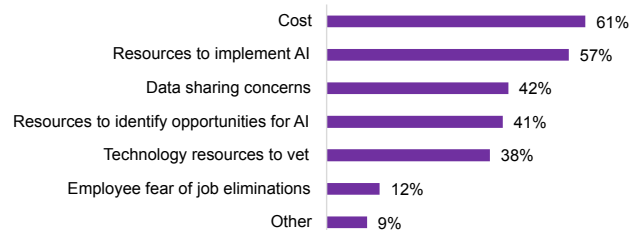
The report includes:

- A detailed look at health system readiness for AI
 - Existence of governance process
 - Level of maturity of corporate strategy for AI
 - Ability to identify opportunities for AI across functional areas
- Niche areas of opportunity for vendors to bring AI knowledge to health systems

Key benefits of the report include:

- A detailed breakout of decision makers for AI by role, as well as the various titles/roles involved in health system governance groups
- An understanding of what factors would influence a health system to share data with AI vendors to help in sales and pilot opportunities for vendors
- Detailed breakout of health system challenges around artificial intelligence, such as cost, resources, and data sharing concerns
- Insight into how health system CFOs are weighing purchasing solutions from vendors that are powered by artificial intelligence

Top Barriers to AI Adoption



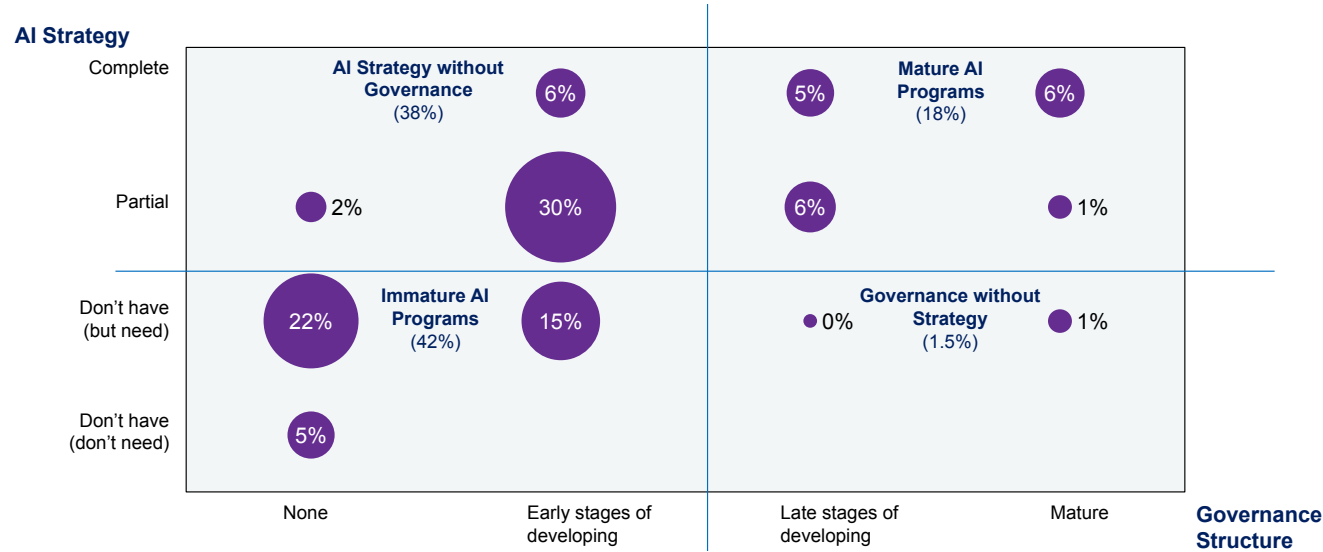
Health System Readiness for Artificial Intelligence will be available for purchase in August 2025 on the HFMA website or [Elicitinginsights.com/market-studies](https://elicitinginsights.com/market-studies). Contact info@elicitinginsights.com for more information.

*Companies currently Peer Reviewed by HFMA will receive a copy of the study at no charge.

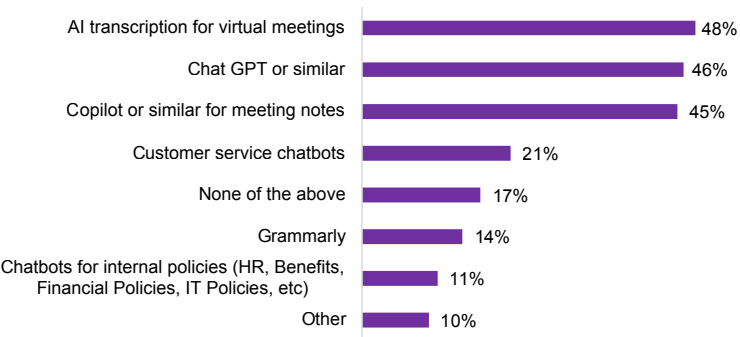
Just 18% of health systems surveyed have a mature governance structure and fully formed AI strategy. Almost a third (29%) of the market lacks any AI governance structure. Yet 88% of health systems are using Artificial Intelligence (AI) in some form and 71% have reached at least pilot phase across Finance, RCM and Clinical

functional areas. The new report from the HFMA and Eliciting Insights provides a detailed look into how health system executives are (or are not) planning for the purchase and deployment and the pain points associated with maximizing the impact of AI.

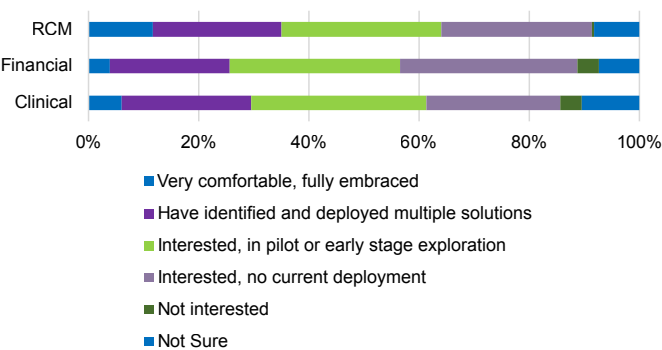
Health System Readiness for Artificial Intelligence (AI)



AI Use in Health Systems

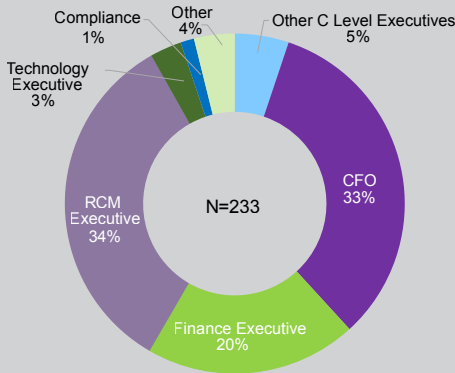


Organizational Adoption of AI



Methodology

Eliciting Insights and HFMA conducted a survey of HFMA members in May 2025 of 230+ health system RCM, Clinical and Financial executives which provided extensive feedback about organizational strategies around identifying and deploying Artificial Intelligence.



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