

# **Balancing the Stethoscope and the Clipboard: The Dual Role of Provider and Administrator**

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# Balancing the Stethoscope and the Clipboard

**Who is the most influential person in your life?**

**What is the most important lesson you learned from that person?**

**What influenced you to pursue a career in medicine?**

**How did you decide on Emergency Medicine as a specialty?**



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**How and why did you decide to get into the business side of healthcare?**

**What is it like juggling the dual roles?**

**Has being an administrator caused conflicting emotions while performing your job as a provider? Or vice versa?**

**Everyone says the healthcare system is broken. What do you see as the biggest challenge?**

**How do we go about correcting it?**



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**How are new providers different than their older counterparts?**

**What is the biggest challenge when dealing with seasoned employees? With younger employees?**

**As a provider what is the most irritating thing about administrators?**

**As an administrator what is the most irritating thing about providers?**



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**What are the top 3 contributions to building a strong revenue cycle?**

**What has been the most difficult issue you have faced as an administrator? As a provider?**

**What has been your experience outsourcing your facility's revenue cycle?**

**Do you have any advice for facilities that are entertaining the idea of outsourcing their revenue cycle?**

