



*LEADING WITH HEART:
INTEGRITY AND TRUST IN HEALTHCARE TEAMS*

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LEARNING OBJECTIVES

- Define human centered leadership and its significance in the healthcare industry.
- Identify strategies for advancing leadership careers while maintaining integrity and approachability.
- Learn techniques for fostering trust among team members and recognize the impact of trust on team dynamics.
- Appreciate and respect the contributions of every role within the organization, understanding how each position supports overall goals.
- Create opportunities for attendees to network and build support systems that encourage ongoing professional development and collaboration.



*“HEALTHCARE AT ITS CORE IS A RELATIONAL
ENDEAVOR”*

SINKSY

MY LEADERSHIP JOURNEY



HEALTHCARE VOLUNTEER





*DON'T BE AFRAID TO TRY
SOMETHING NEW*

*EVEN WHEN IT IS SCARY
AND INVOLVES*



*DON'T BE AFRAID TO TRY
SOMETHING NEW*

*EVEN WHEN IT IS SCARY AND
INVOLVES
PEOPLE*

*HOSPITAL
COFFEE
CART
BARISTA*

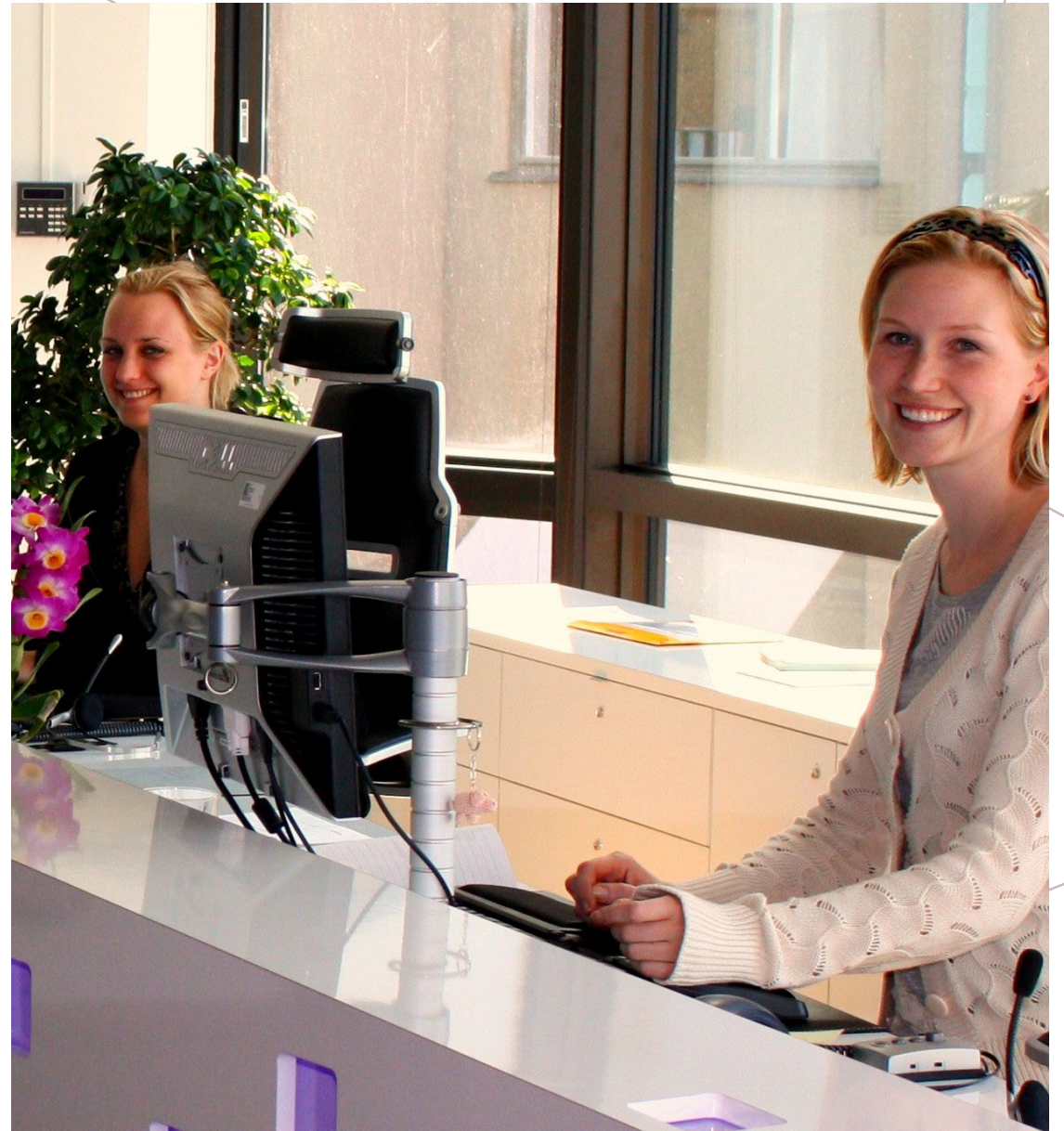




*WHEN YOU SAY YOU WILL
DO SOMETHING-*

YOU DO IT.

PATIENT REGISTRATION





*WHAT YOU DO MATTERS,
AND
WHAT YOU DO WHEN NO
ONE IS WATCHING
MATTERS MORE*

OPERATING ROOM UNIT CLERK





*QTIP:
QUIT TAKING IT
PERSONALLY*

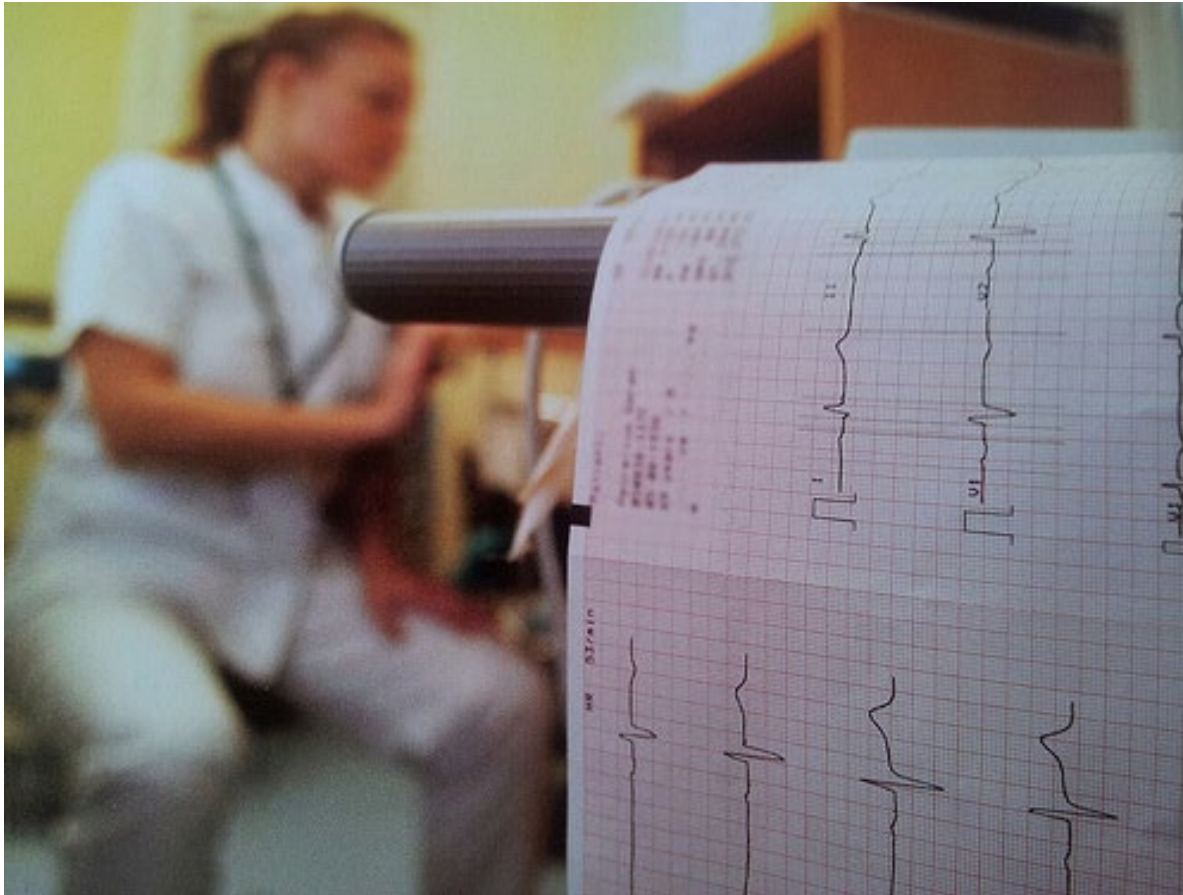
RADIOLOGY SCHEDULER/ TRANSPORT AID





*HAVE A SENSE OF
HUMOR*

TELEMETRY TECH AND CNA





*NOTHING ABOUT ME,
WITHOUT ME*



ICU NURSE



*ALWAYS ADMIT
WHEN YOU HAVE
MADE A MISTAKE*



*ALWAYS ADMIT WHEN
YOU HAVE MADE A
MISTAKE*

IT INSPIRES TRUST

EMERGENCY ROOM NURSE





*TRIAGE IS ESSENTIAL
TO SURVIVAL*

NURSE EDUCATOR





*TEACHING KEEPS YOU
LEARNING AND
MAKES YOU BETTER*

*SUPERVISOR
AND
MANAGER*





*YOU PROMOTE WHAT
YOU PERMIT*

DIRECTOR





*CARING FOR THE
PEOPLE WHO CARE FOR
PEOPLE, IS THE BEST
PART ABOUT LEADING*

SENIOR DIRECTOR

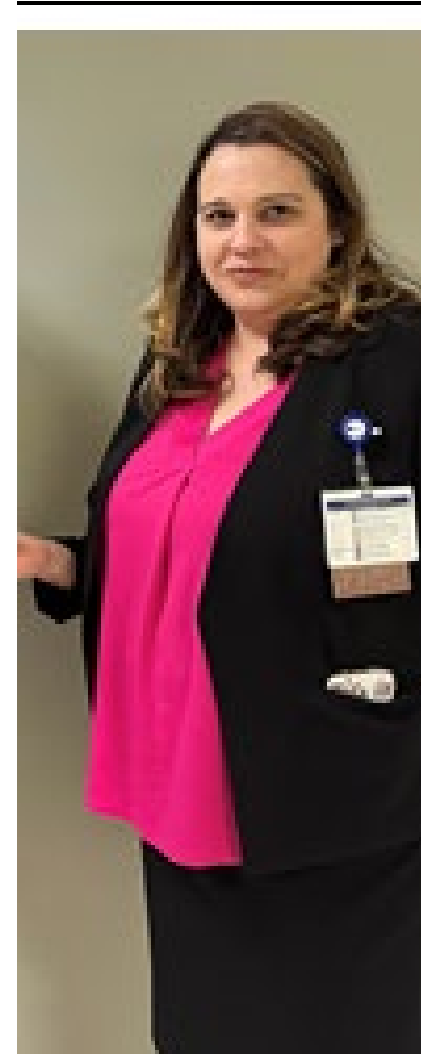


*CULTURE EATS STRATEGY
FOR BREAKFAST*

PETER DRUCKER

*RELATIONSHIPS EAT
STRATEGY FOR
BREAKFAST*

*VICE
PRESIDENT/
CHIEF
NURSING
OFFICER*





*YOUR IMPACT AS A
LEADER IS MEASURED IN
HOW YOU MAKE PEOPLE
FEEL*



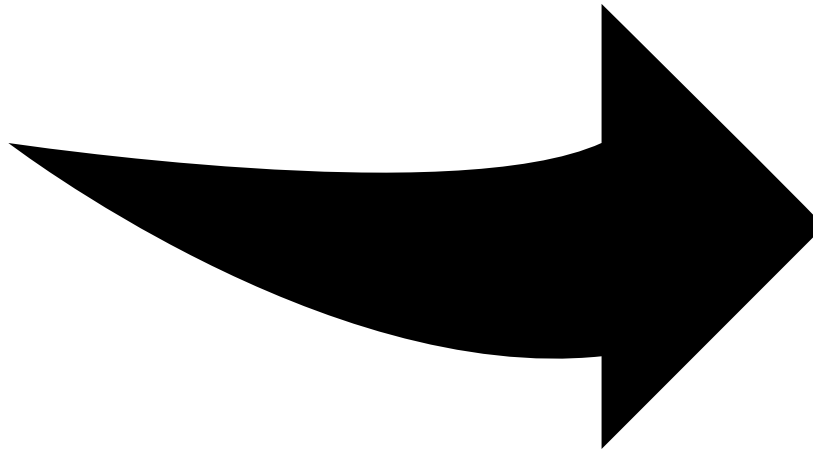
*LEADERSHIP
IS A
RELATIONAL
ENDEAVOR*

YOUR ABILITY TO-

- Communicate
- Create Change
- Meet your Strategic/ Financial Goals
- Advance in your Career

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- Create Change
- Meet your Strategic/ Financial Goals
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**Understanding
Others!**

THE MOST IMPACTFUL FINANCIAL LEADER



*PEOPLE RESPECT
YOU MORE WHEN
THEY KNOW YOU
UNDERSTAND*





*TALK TO
PEOPLE
ABOUT THEIR
WORK*

ROUNDING AND ASKING QUESTIONS



SHOW AUTHENTIC GRATITUDE



LEAD BY EXAMPLE



BE ACTIVE IN YOUR COMMUNITY



*HAVE FUN
WITH
PEOPLE, BE
RELATABLE*

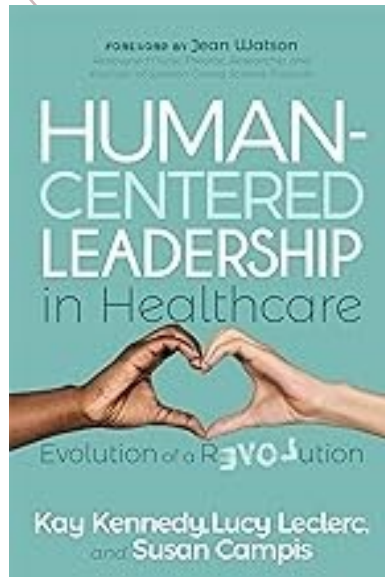


NEVER EVER PASS UP THE OPPORTUNITY TO LEARN

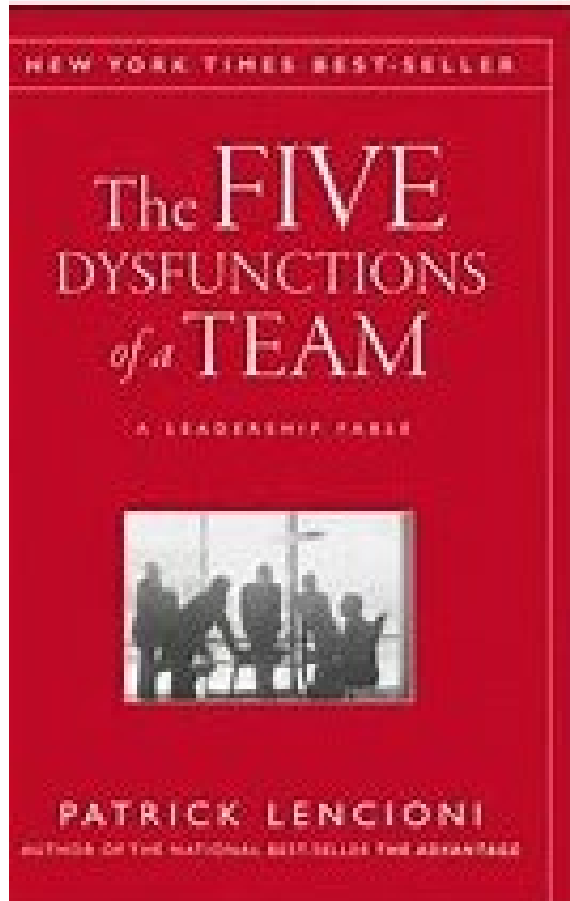




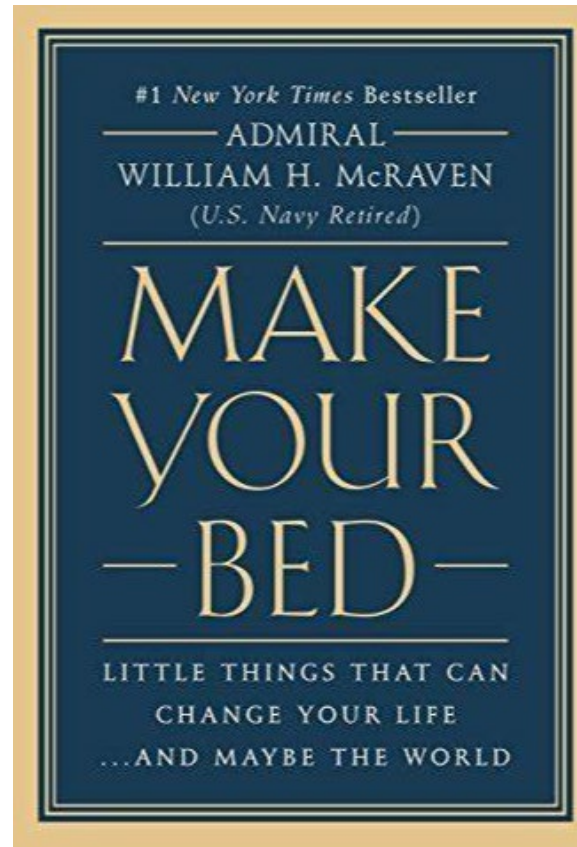
HUMAN CENTERED LEADERSHIP



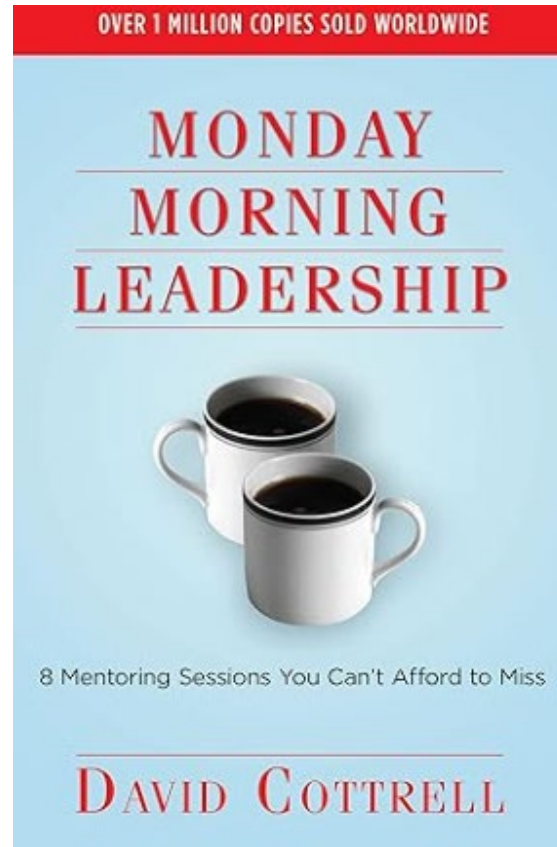
CREATING TRUST



DO WHAT YOU SAY YOU WILL DO



LEARN THE BASICS



THANK YOU!

