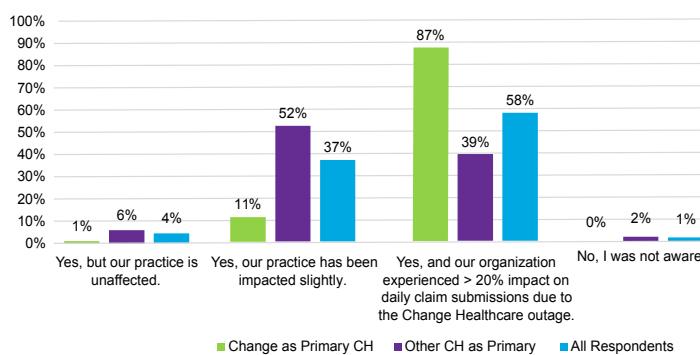


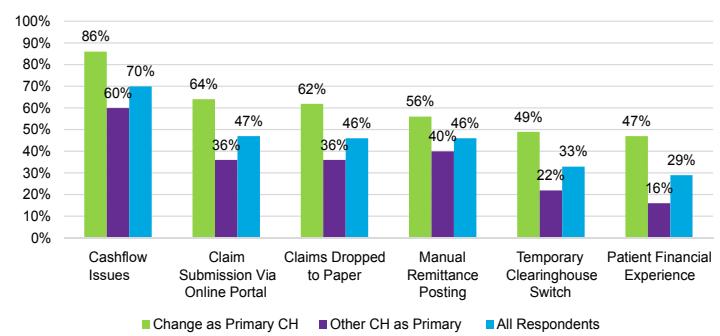
Change Healthcare Impact:

Physician Market Pulse #1

Are you aware that Change Healthcare was subject to a ransomware hack causing an outage in February 2024?

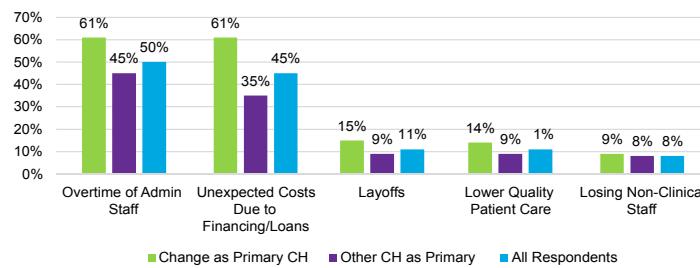


How has your practice been affected by the Change Healthcare outage?
(Select all that apply)

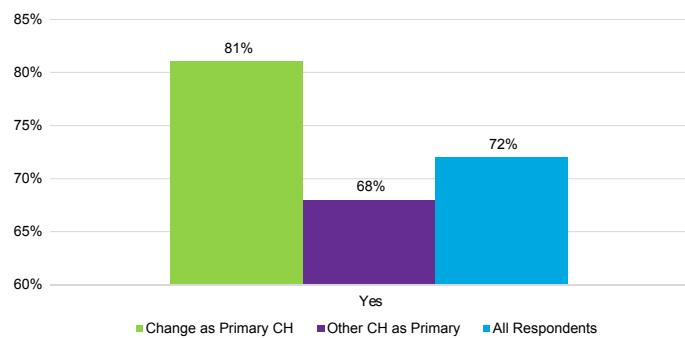


CH is an abbreviation for clearinghouse. Clearinghouses enable providers to submit electronic claims and receive electronic remittance information.

If the Change Healthcare outage continues for another 30 days, what will be the impact(s) to your practice?
(Select all that apply)



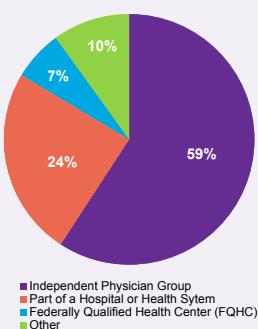
Is your organization incurring additional expenses due to manual processes or new technology investments?



What is your title?



What is your group type?



Methodology

Eliciting Insights and HFMA conducted a survey on the impact of the Change Healthcare outage March 28-April 3, 2024. 205 Physician Executives responded to the survey.