### FORV/S

Value-Based Care in 2024

Michael Wolford February 15, 2024



### **Meet the Presenter**



**Michael Wolford** 

Principal

Healthcare Strategy & Finance

## FORVIS' HEALTHCARE PRACTICE

### FORVIS Knows Healthcare

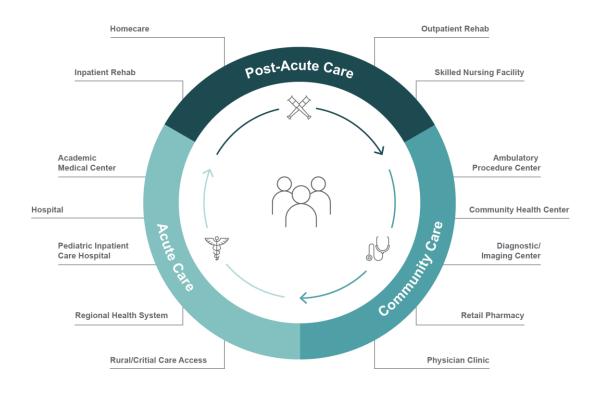
1,030+

5,200+
Healthcare clients

175+
PPMDDs

### I ORVIS MIOWS HEARINGALE

### **Serving the Entire Continuum of Care**





92

Healthcare Net Promoter Score

Modern Healthcare

9th

Largest Healthcare Consulting Firm



1st

Largest Healthcare Auditor



2nd

Largest Healthcare Tax Preparer

FORV/S

urces: UCX survey NPS score; Modern Healthcare's Largest Management Consulting Firms 2023 ranking; OMB data via the Federal Au dit Clearinghouse based on HHS CFDAs for mber of Single Audits performed: and Cause IQ based on Form 990s for non-profit healthcare providers

### **Today's Objectives**

- 1. Reflect on how value-based care has evolved in the last 10 years
- 2. Evaluate your organization's urgency for value-based care innovation
- 3. Prepare for future value-based care imperatives



### Value-Based Care (VBC): What Is It?

"Value-Based Health Care is a framework for restructuring health care systems around the globe with the overarching goal of value for patients."

Professor Michael Porter, Harvard Business School



## The Third Business Cycle of VBC



2011-2015

2

2016-2021



2022-???

Gradual Dabbling in APMs

Mandatory Program Losses Are Part of Business Model

Financial Results
Are Irrelevant

Be on the APM List

Invest Only for Now (Temporary)

Top-line In-Model Financial Results Must be Positive

VBC Is Permanent & Growing

Shift from Medicare FFS to MA Models

Build Capabilities for Long-Term Pop Health Success



# Three Common Profiles



### VBC is an integrated part of our mission

Dictates managed care contracting



### Managed Care & VBC should collaborate more than they do

Fee for service managed care contracting & VBC teams are existing in parallel universes



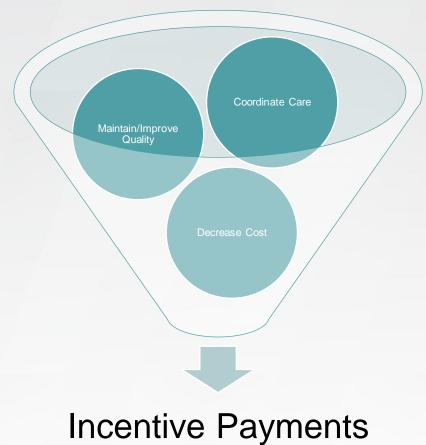
### Hang on tight to FFS; don't give away rates on voluntary VBC arrangements

- Not an imperative
- Minimal payor pressure
- Not central to the mission
- Less competitive markets



### **Alternative Payment Models (APMs): What Are They?**

 An Alternative Payment Model (APM) is a payment approach that gives added incentive payments to provide high-quality and cost-efficient care. APMs can apply to a specific clinical condition, a care episode, or a population.





**Poll:** Does your organization participate in any APMs?



# Fundamental Challenges to APM Adoption Persist



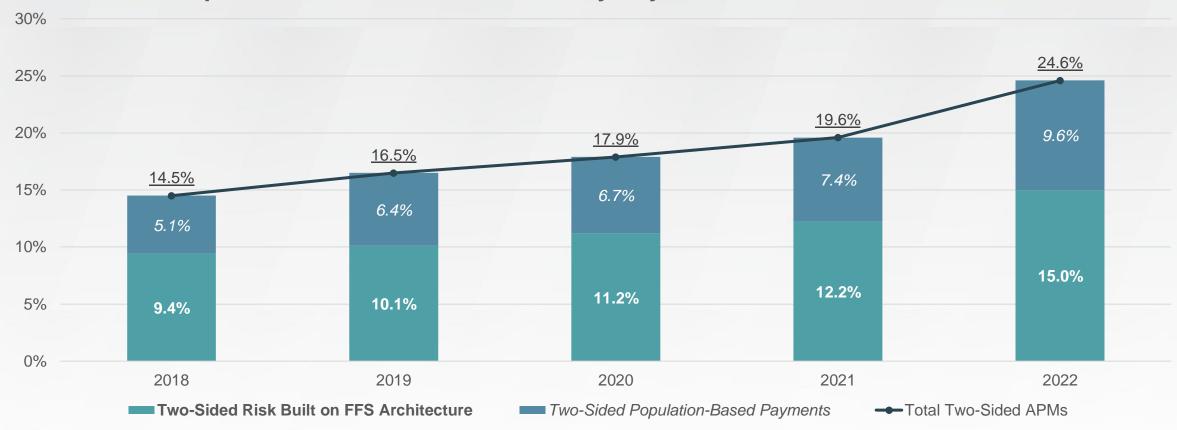
- 89% of senior healthcare executives believe that engaging in more APMs is a "strategic need" for their organization, yet <u>fewer than half</u> (48%) of respondents agreed that their organization was "capable" of meeting this strategic need
- In short, many providers' fundamental capabilities fall short of their goals and needs

### Four Categories of APMs

Category 1	\$	Category 2	0	Category 3		Category 4	<b>††††</b>
FEE FOR SERVICE – NO L QUALITY & VALUE		FEE FOR SERVICE – LINK TO QUALITY & VALUE		APMS BUILT ON FEE-FOR-SERVICE ARCHITECTURE		POPULATION-BASED PAYMENT	
		Α		Α		Α	
		Foundational Payments for Infrastructure & Operations (e.g. care coordination fees and payments for HIT investments)		APMs with Shared Savings (e.g. shared savings with upside risk only)		Condition-Specific Population- Based Payment  (e.g. per member per month payments, payments for specialty services, such as oncology or mental health)	
		В		В		В	
		Pay for Reporting  (e.g. bonuses for reporting data or penalties for not reporting data)		APMs with Shared Savings and Downside Risk  (e.g. episode-based payments for procedures and comprehensive payments with upside and downside risk)		Comprehensive Population-Based Payment (e.g. global budgets or full/percent of premium payments)	
		С				С	
		Pay-for-Performance (e.g. bonuses for quality performance)				Integrated Finance System (e.g. global budgets or premium payments systems	full/percent of in integrated
FORV/S Source: HCPLAN 2023 APM Measurement Effort			3N Risk Based Payments NOT Linked to Quality		4N Capitated Payments NOT Linked to Quality		

### Slow Growth of Two-Sided Risk Contracts

### Proportion of U.S. Healthcare Delivery Payments in Two-Sided Risk APMs





Source: HCPLAN 2023 APM Measurement Effort

### **Accelerators and Barriers to APM Adoption**

### Accelerators



- Health plan interest/readiness
- Provider interest/readiness
- Provider willingness to take on financial risk

### Barriers



- Provider willingness to take on financial risk
- Provider interest/willingness
- Provider ability to operationalize

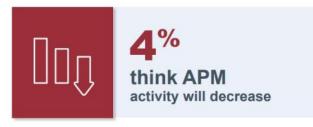


### Payers' Perspective on APMs

#### **PAYERS' PERSPECTIVE**

# WHAT DO PAYERS THINK ABOUT THE FUTURE OF APM ADOPTION?





\*Due to rounding, these figures do not equal 100%.

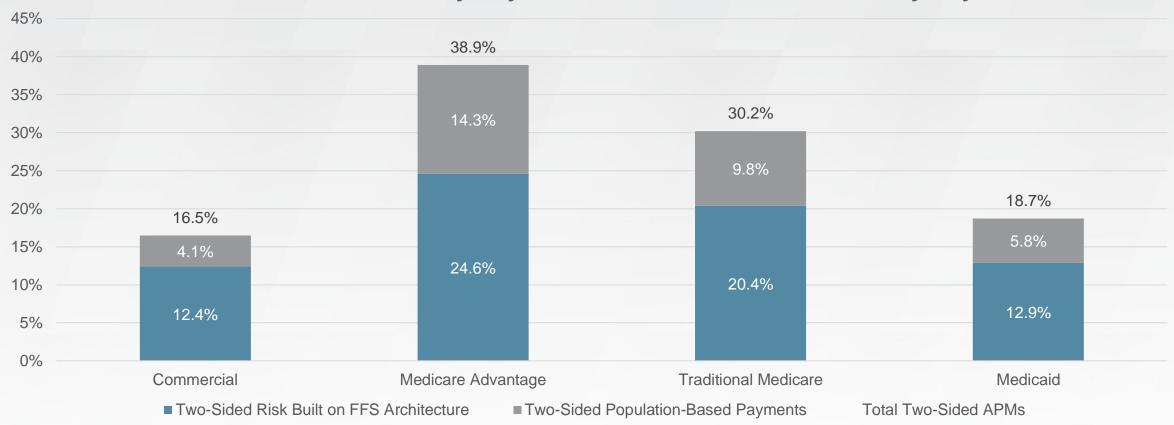






### Medicare Advantage Leading APM Adoption

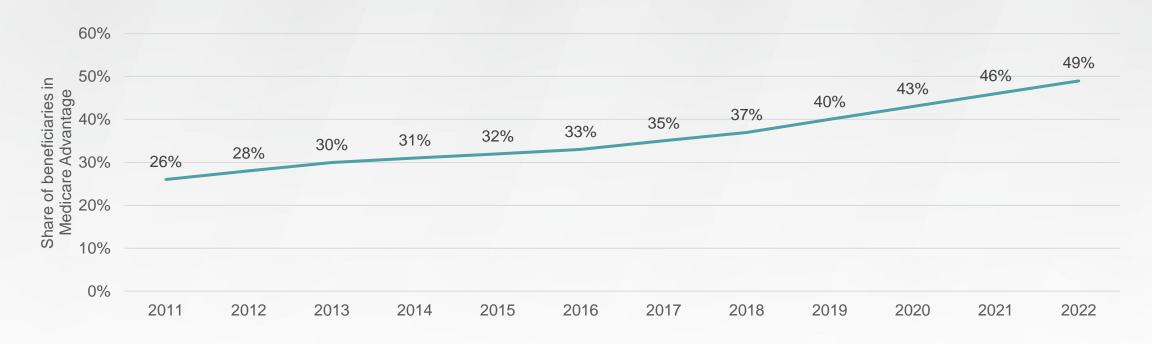
U.S. Healthcare Delivery Payments in Two-Sided Risk APMs by Payer





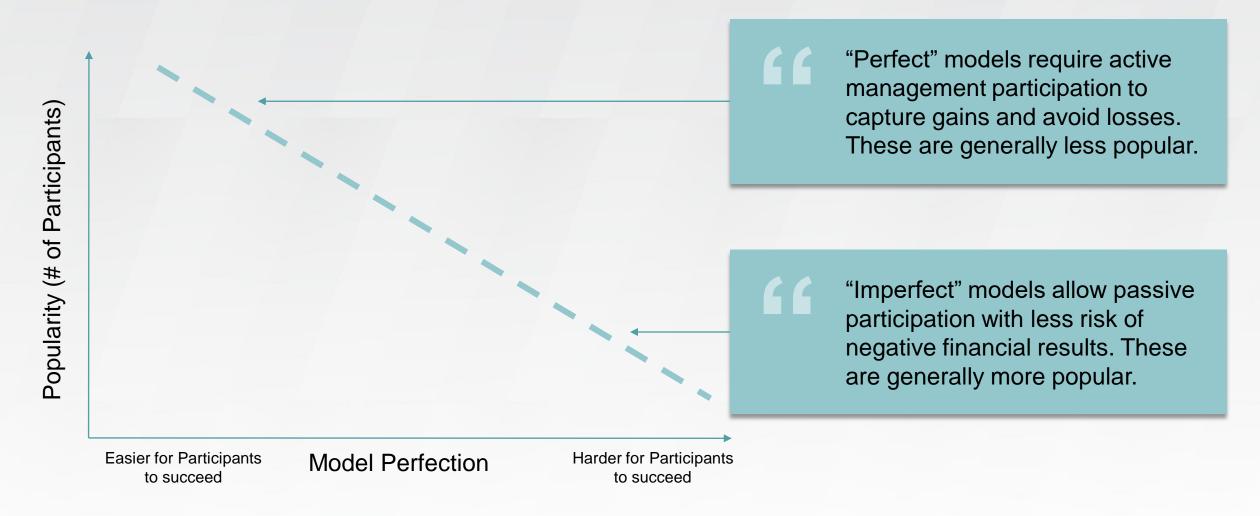
### Rapid Increase in Medicare Advantage Enrollment

The share of Medicare beneficiaries with both Part A and Part B coverage who chose to enroll in Medicare Advantage plans grew rapidly from 2011 to 2022—rising from 26% to 49%.





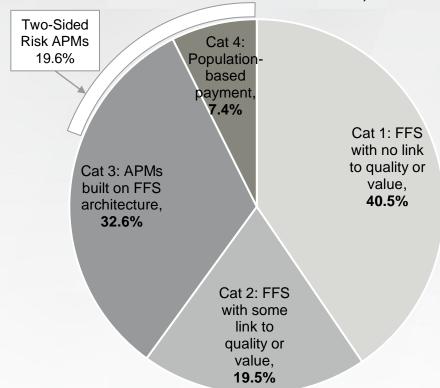
### Perfect vs. Popular





### Revenue Portfolio Design

### America's Revenue Portfolio, 2022



- What is your current revenue portfolio?
- What is your *ideal* revenue portfolio?
- How do you anticipate that revenue portfolio will change in the next 3 years? What factors will accelerate, decelerate, or alter that projection?
- What new capabilities will be required to succeed with a new revenue portfolio?



Source: HCPLAN 2022 APM Measurement Effort

### From Popcorn Project to Core Strategy



Learned that post-acute utilization was out-of-line with industry norms (high, expensive)



Participated in Medicare Bundled Payments with goals to right-size post-acute utilization



Focused on organization-wide operational changes



Earned profits from BPCI-A in eight (8) consecutive periods

BPCI-Advanced: A Story of Success Leading into Model Year 7 (2024)





## Moving Towards a Larger VBC Strategy is Imperative

### Benefits of a system-wide VBC program

- Opportunity for a more system-wide approach to care management
- Gaps in the continuum of care are better addressed
- Leverage data and technology to track care
- Stronger communication and alignment among physicians
- Gain traction ahead of anticipated mandatory programs

### **Questions CFOs should address**

- Do we have the right physician leaders in place to promote VBC?
- What are our known thresholds for financial viability of VBC programs?
- Do we have properly trained staff in place to manage and provide VBC?



### What's Next in the VBC World?

- Further Push Toward Providers Accepting/Managing Risk
- Mandatory Governmental Programs
  - CMS Stated Strategic Direction
    - All Medicare fee-for-service beneficiaries will be in a care relationship with accountability for quality and total cost of care by 2030.
    - The vast majority of Medicaid beneficiaries will be in a care relationship with accountability for quality and total cost of care by 2030.
  - Mandatory Bundle Programs: Expect details in mid-2024 with model start 2026
  - Cross-Model Capability Development
- Voluntary Governmental Program
  - Medicare Shared Savings Program (MSSP) Advance Investment Payment (AIP) Model
- Blurring Lines in Medicare Advantage Relationships



### Thank you!

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Assurance / Tax / Consulting

**Healthcare Consulting** 

### **Practice Overview**

### Combined 5200+

**Healthcare Clients** 

950+
team members

\$303M

in revenue

175+

**PPMDDs** 

### **Consulting Capabilities**



**Analytics** 



**Valuations** 



**Performance Improvement** 



Reimbursement & Regulatory Compliance



**ESG & Climate Risk** 



Internal Audit & Risk Advisory



Strategy



Tax Advisory



**Finance** 



IT Risk & Compliance



Transaction
Advisory Services



**SOC & HITRUST** 

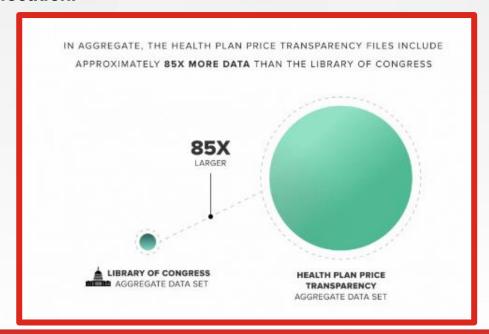
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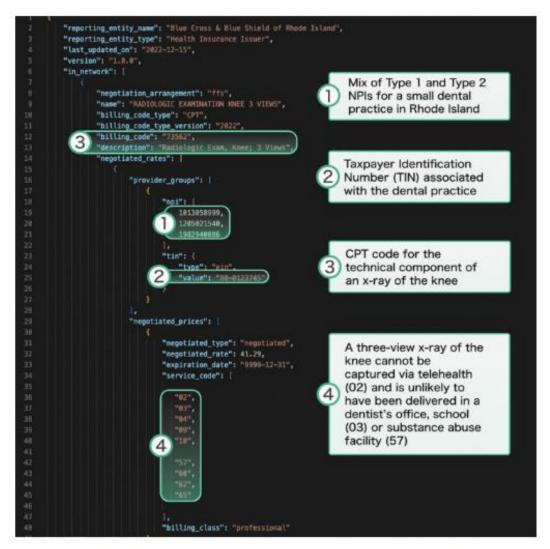
### **Data Issues**

The health plan price transparency files contain billions of "phantom rates," meaning that health plans have posted negotiated rates for thousands of billing codes that an individual provider was not trained to perform.

For example, a health plan might post rates for cardiology or obstetrics procedures for a physical therapist.

As a result, understanding the identity of and services rendered by every provider is foundational to *connecting* a negotiated rate to a specific provider at a specific location.





Source: Trilliant Health analysis of Health Plan Price Transparency machine-readable files.

### **Pricing Transparency Data Uses**

