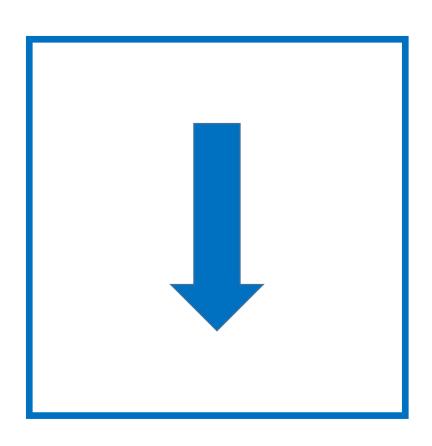
## Who's Your WHO?



## Whose WHD are YOU?







### The Golden Circle

#### WHAT

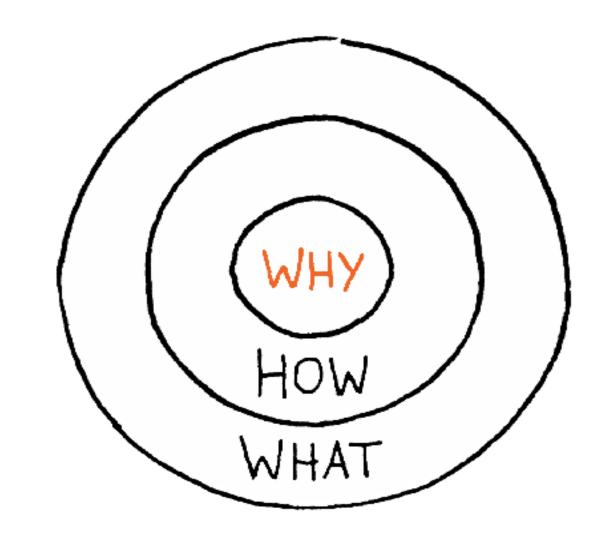
Every organization on the planet knows WHAT they do. These are products they sell or the services

#### HOW

Some organizations know HOW they do it. These are the things that make them special or set them apart from their competition.

#### WHY

Very few organizations know WHY
they do what they do. WHY is
not about making money. That's
a result. WHY is a purpose, cause
or belief. It's the very reason your
organization exists.







People don't buy what you do; people buy why you do it. If you don't know why you do what you do, and people respond to why you do what you do, then how will you ever get people to vote for you, or buy something from you, or, more importantly, be loyal and want to be a part of what it is that you do. The goal is not just to sell to people who need what you have; the goal is to sell to people who believe what you believe. The goal is not just to hire people who need a job; it's to hire people who believe what you believe... If you hire people just because they can do a job, they'll work for your money, but if they believe what you believe, they'll work for you with blood and sweat and tears.

## What's Your Why?

## Who's Your WHO?



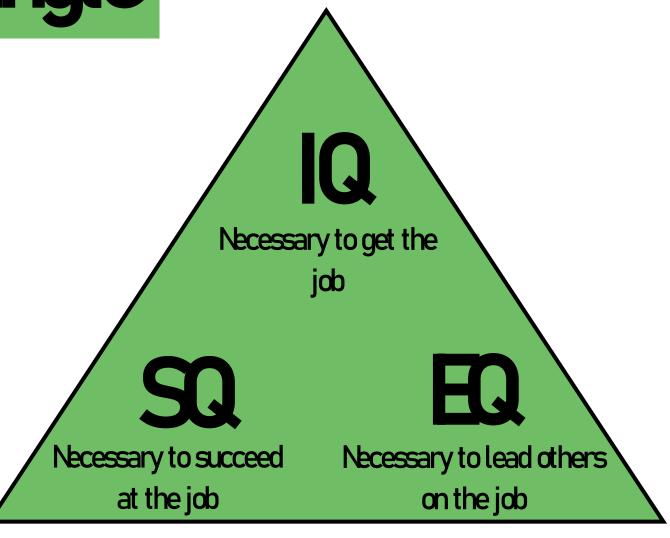




IQ-SQ-EQTriangle

Every business person knows a story about a highly intelligent, highly skilled executive who was promoted into a leadership position only to fail at the job. And they also know a story about someone with solid – but not extraordinary – intellectual abilities and technical skills who was promoted into a similar position and then soared.

What Makes a Leader, Daniel Goleman

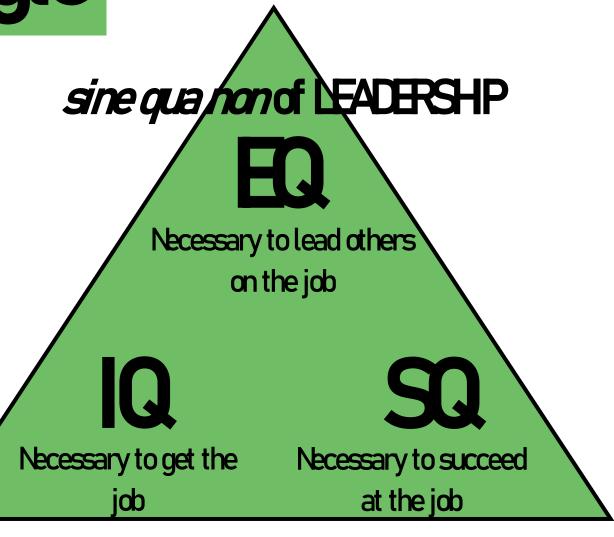


# IQ-SQ-EQTriangle

The most effective leaders are alike in one crucial way: they all have a high degree of... emotional intelligence. It's not that IQ and technical skills are irrelevant. They do matter, but mainly as "threshold capabilities"; that is, they are entry level requirements for executive positions... Research, along with other recent studies, clearly shows that emotional intelligence is the sine qua non of leadership.

Without it, a person can have the best training in the world, an incisive, analytical mind, and an endless supply of smart ideas, but he still won't make a great leader.

What Makes a Leader, Daniel Goleman



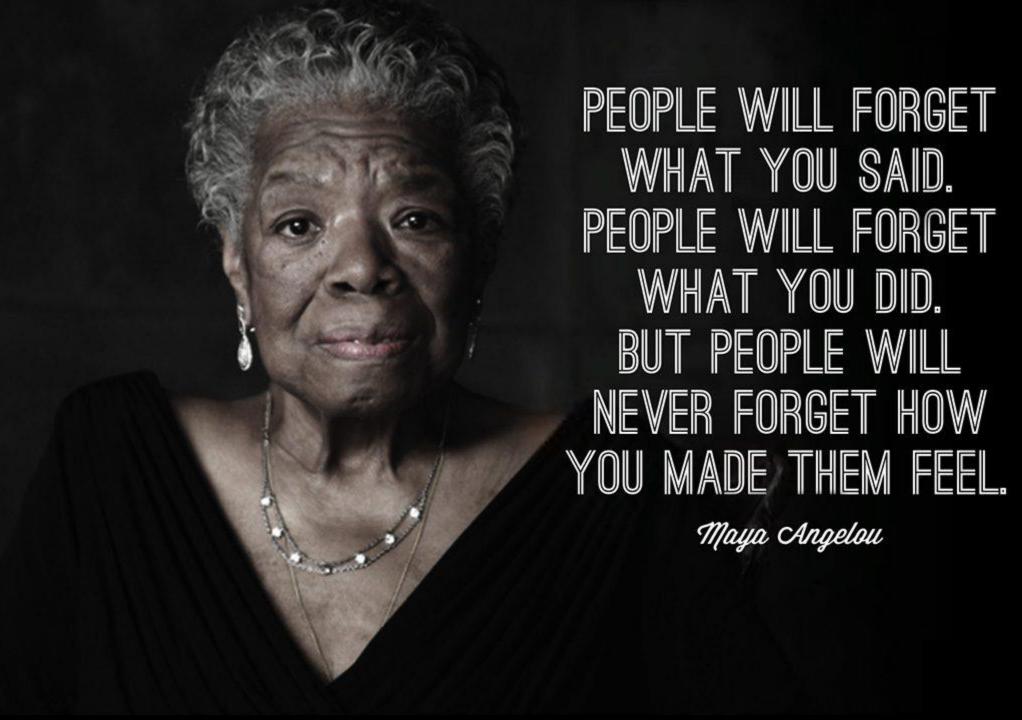
TI-RESI-OLD CAPABILITIES



# Emotional intelligence is the ability to interact effectively with other humans.

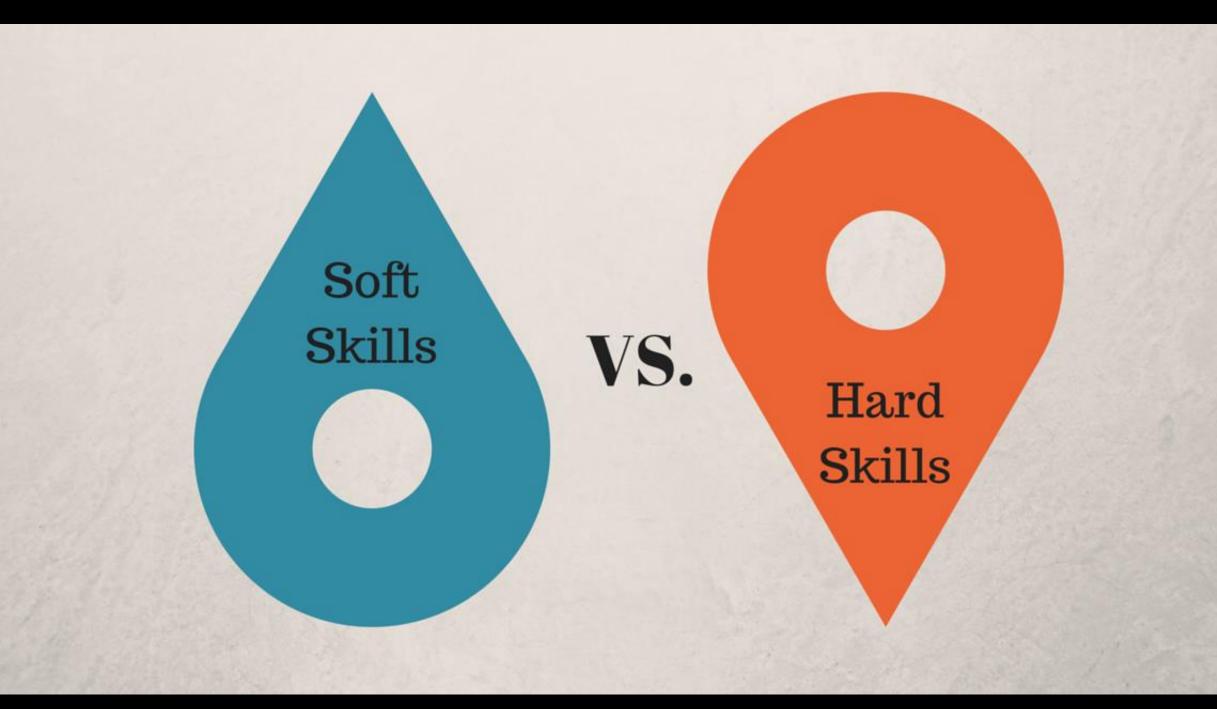
Timothy Clark





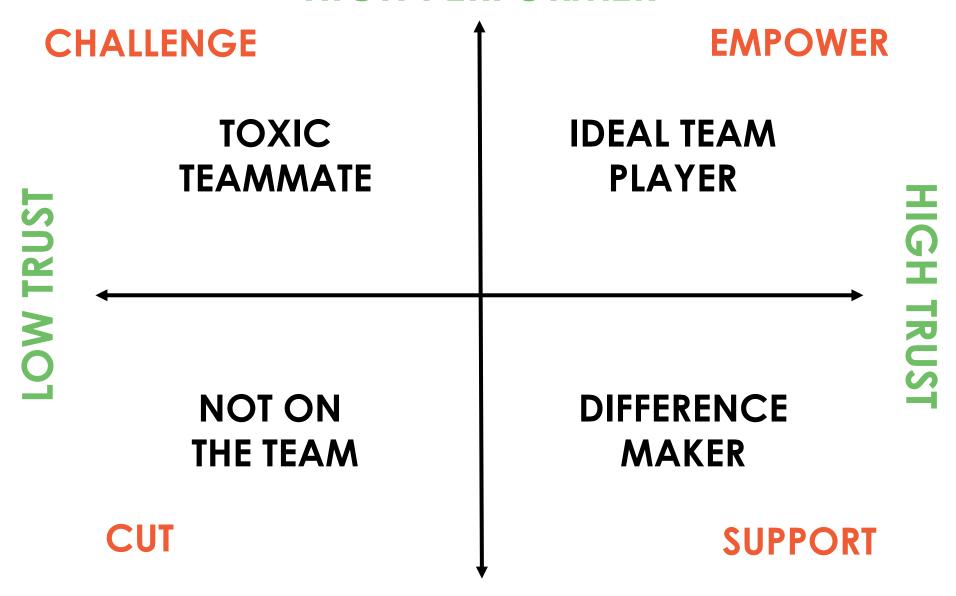








#### HIGH PERFORMER



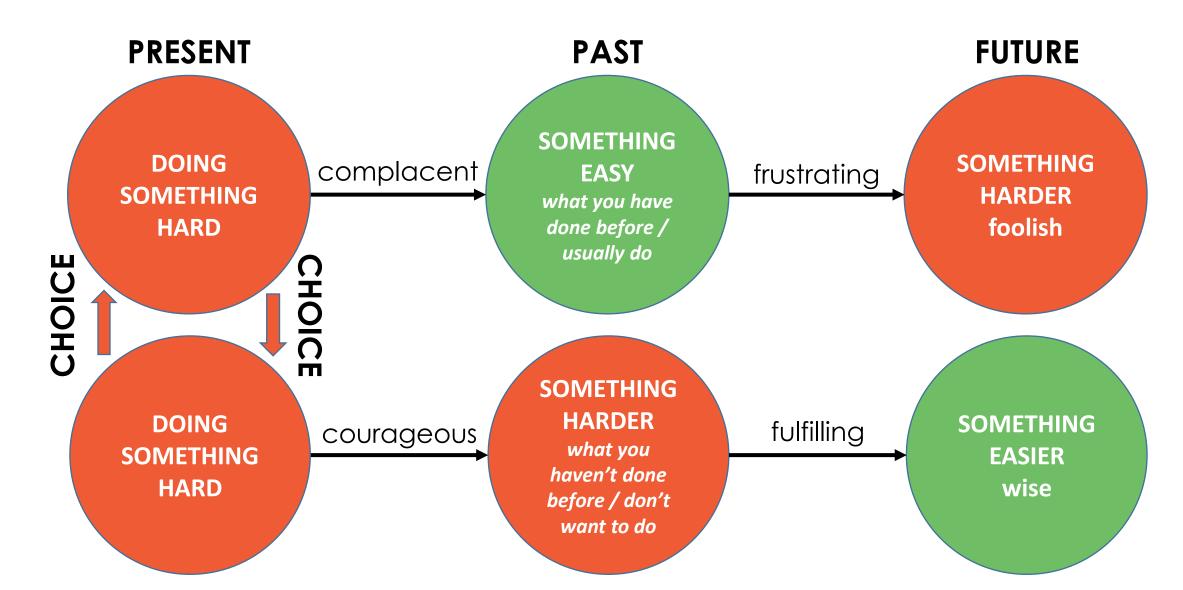
LOW PERFORMER



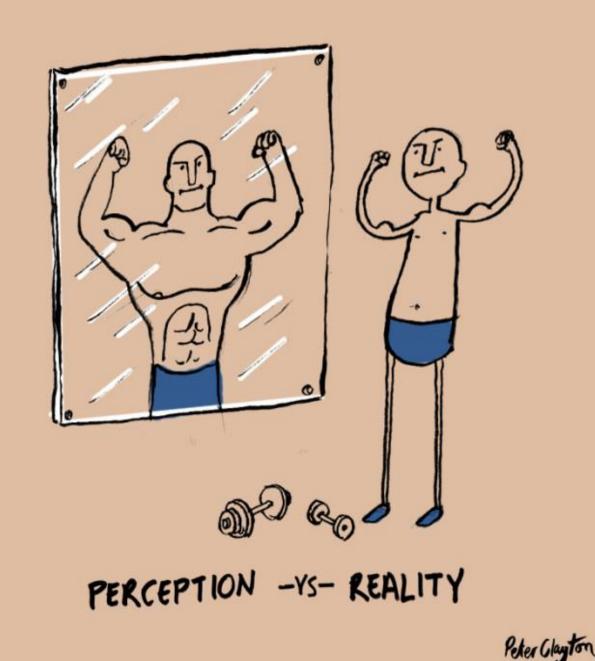
The leadership transformation that must take place is becoming less responsible for the job (PERFORMANCE) and more responsible for the people who are responsible for the job (TRUST).



# Handling the Hard







# The Hardest HARD for Leaders to Explore

# How does YOUR WHD experience YOU?

- What is a strength that I should be leveraging more?
- What is a skill that is underdeveloped and holding me back?
- What is a character trait or behavioral pattern that is undermining my effectiveness?

# Four Applications

- Be present when you're present
- Don't just have an open door, open doors
- "Be curious, not judgmental"
- Get comfortable being uncomfortable

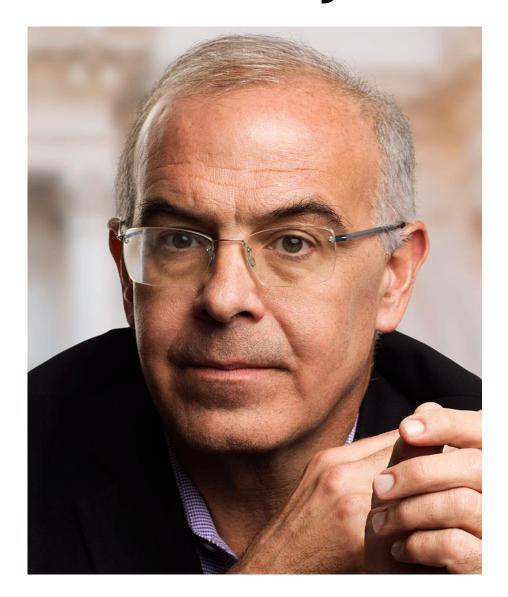
## Leadership Exercise – Loosen Your Grip



- What do you need/want to LET GO of and stop doing?
- What do you need/want to KEP HOLD of and continue doing?
- What do you need/want to TAKE ON and start doing?

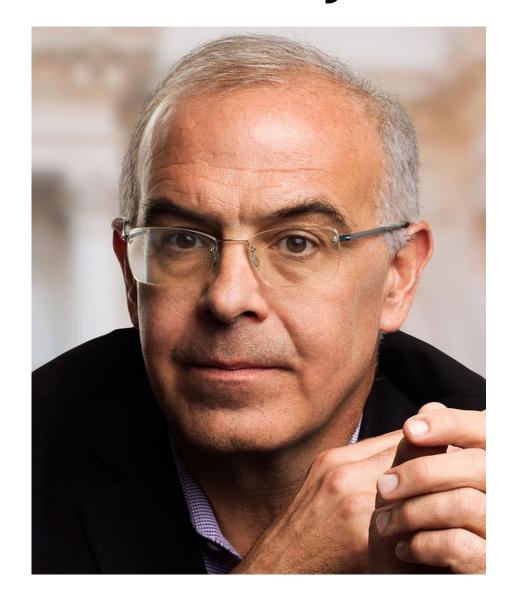
## David Brooks' Lies of the Meritocracy

- Success will make you happy.
- You are what you accomplish.
- You are self-sufficient.
- You can create your own truth.
- Life is an individual journey.

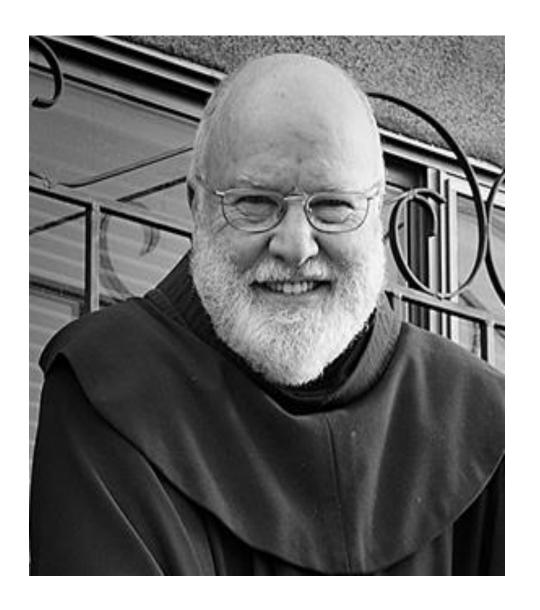


## David Brooks' Lies of the Meritocracy

The emotion of the meritocracy is conditional love: you earn your way to be loved. The anthropology of the meritocracy is that you are not a soul to be saved, you are a set of skills to be maximized. And the big lie at the head of the meritocracy that is really corrosive is that people who have achieved more are worth more than other people. If you want to tear apart your society, that is a good lie to introduce.



### Richard Rohr's Second Half of Life Truths



- Life is hard.
- You are not that important.
- Your life is not about you
- You are not in control.
- You are going to die.





## Who's Your WHO?

