## U.S. Department of Health and Human Services Office of Inspector General

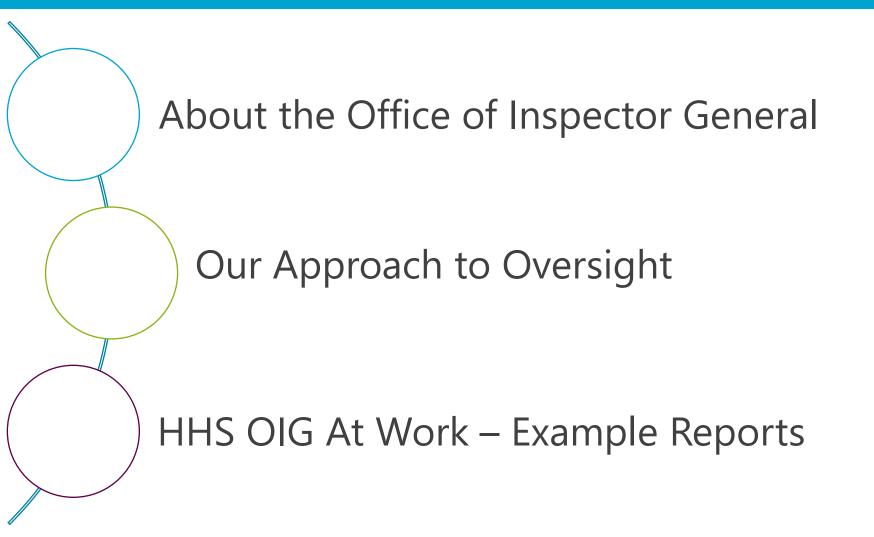


## Exploring Federal Health Care Oversight

An introduction to HHS OIG and its role overseeing the health care landscape.

August 30, 2022 John Van Der Schans, MPP

#### **Session Overview**





### **HHS Operating Divisions**























#### HHS Office of Inspector General

#### Office of Inspector General (OIG)

- Inspector General Act of 1978 established for oversight of major federal agencies
- Independent oversight agency within HHS with a focus on fraud, waste, and abuse
- 1,600 employees (largest Inspector General's office in the Federal government)
- Oversight conducted from regional offices, headed by Regional IGs or Special Agents in Charge



**Christi Grimm** HHS Inspector General

#### HHS OIG's Mission

OlG's mission is to provide objective oversight to promote the economy, efficiency, effectiveness, and integrity of HHS programs, as well as the health and welfare of the people they serve



Fight Fraud, Waste and Abuse



Promote Quality, Safety, and Value



Advance Excellence and Innovation

## Top HHS Challenges - 2021



Safeguarding Public Health

Protecting the Health and Safety of HHS Beneficiaries

Ensuring the Financial Integrity of HHS Programs

Harnessing and Protecting
Data to Improve the Health
and Well-Being of Individuals

Delivering Value, Quality, and Improved Outcomes in Medicare and Medicaid

6 Improving Collaboration to Better Serve Our Nation



# Our Approach to Oversight

#### HHS OIG's Oversight Activities

To accomplish its mission, OIG conducts independent and objective investigations, audits, and evaluations to:

- Promote effective program management
- Keep the agency leadership and Congress informed
- Protect public health
- Save taxpayer dollars





#### **Compliance Audits/Evaluations**

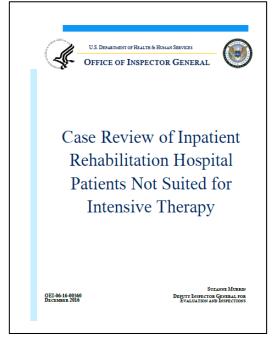


U.S. Department of Health and Human Services
Office of Inspector General

Vulnerabilities in the Medicare Hospice Program Affect Quality Care and Program Integrity: An OIG Portfolio

OEI-02-16-0057 July 2018 oig.hhs.gov Joanne M. Chiedi Principal Deputy Inspector General





Department of Health and Human Services
OFFICE OF
INSPECTOR GENERAL

New Jersey Did Not Ensure That Incidents of Potential Abuse or Neglect of Medicaid Beneficiaries Residing in Nursing Facilities Were Always Properly Investigated and Reported

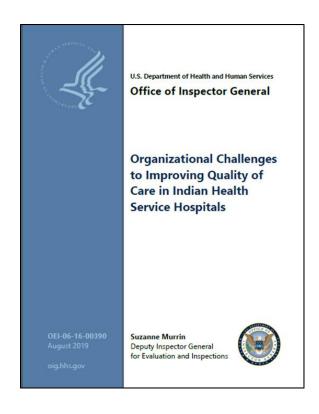
Inquiries about this report may be addressed to the Office of Public Affairs at <u>Public Affairs@oig.hhs.gov.</u>

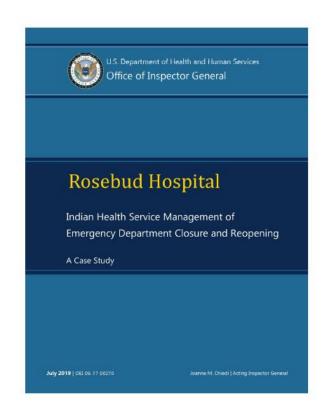


Christi A. Grimm Principal

> August 2020 -02-18-01006

#### **Management Reviews**





#### **Primary Research**



Adverse Events in Hospitals: A Quarter of Medicare Patients Experienced Harm in October 2018



Hospitals Reported That the COVID-19 Pandemic Has Significantly Strained Health Care Delivery

Results of a National Pulse Survey February 22–26, 2021

Christi A. Grimm Inspector General May 2022, OEI-06-18-00400



Christi A. Grimm Principal Deputy Inspector General March 2021, 0EI-09-21-00140



### **Exclusions Program**





#### Fraud Programs



**Fraud Hotline** 

Report the Scam

HHS OIG Hotline



**Consumer Alerts** 

TIPS.HHS.GOV



**Enforcement** 

<u>1-800-447-8477</u>

TTY: 1-800-377-4950



**Fugitives** 

Federal Trade Commission

1-877-FTC-HELP

#### Compliance Resources





**Corporate Integrity Agreements** 





A Roadmap for New Physicians

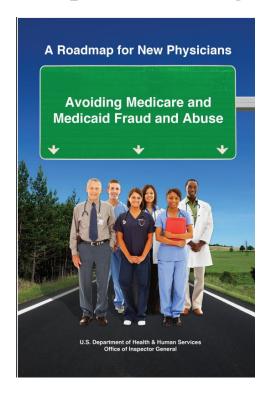


#### **Toolkit:**

Using Data Analysis To Calculate Opioid Levels and Identify Patients At Risk of Misuse or Overdose





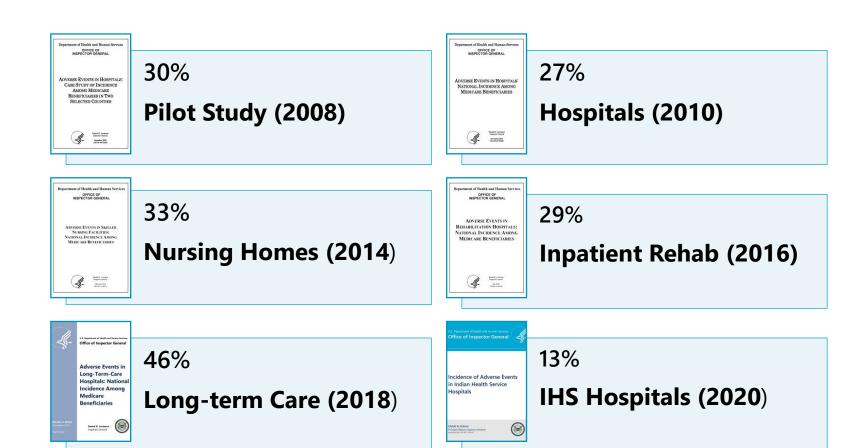




## HHS OIG At Work

#### **OIG** Reports on Patient Safety

6 of 18 Reports include national incidence rates



#### Medicare Overpayments

Department of Health and Human Services

OFFICE OF INSPECTOR GENERAL

CMS REPORTED COLLECTING JUST
OVER HALF OF THE
\$498 MILLION IN MEDICARE
OVERPAYMENTS IDENTIFIED
BY OIG AUDITS

Inquiries about this report may be addressed to the Office of Public Affairs at Public Affairs@oig.hhs.gov.



Christi A. Grimm Inspector General

> July 2022 A-04-18-03085

## Pulse Surveys of More Than 300 Hospitals



Hospitals Reported That the COVID-19 Pandemic Has Significantly Strained Health Care Delivery

Results of a National Pulse Survey February 22–26, 2021

Christi A. Grimm
Principal Deputy Inspector General
March 2021, OEI-09-21-00140



## **Pulse 2: February 22-26, 2021**

#### **Findings**

- Challenges delivering healthcare
- Staff burnout and acute shortages
- Responsibility for vaccine distribution
- Challenges maintaining financial position

#### **Operation Brace Yourself**

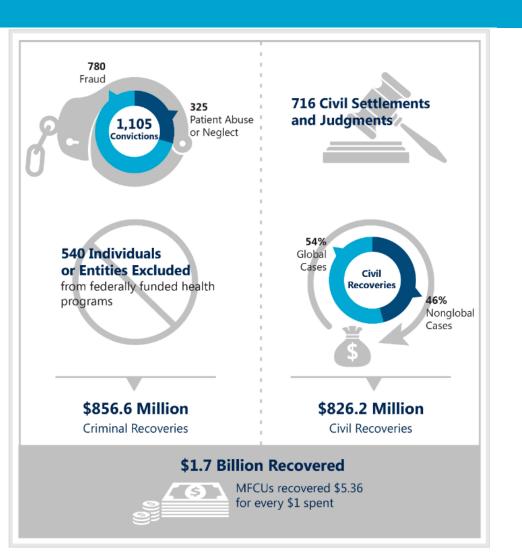
## Collaboration of HHS OIG, the Federal Bureau of Investigations, and the Department of Justice

\$1.7 Billion in Medicare claims

**24 Defendants** across 17 Federal agencies



#### **Medicaid Fraud Control Units**



#### **MFCUs**

- 50 States, D.C., Puerto Rico, and the U.S. Virgin Islands
- Annually recertified by OIG
  - Assesses performance and compliance with Federal requirements
  - Administered a Federal grant for a portion of operating costs

#### Recent Performance Highlights

## FY 2021 Completed Work

- 207 Audit reports
- 67 Evaluations
- 2,524 Cases

## Health care fraud and abuse oversight results

- Over \$3.5 billion expected recoveries in FY 2021
- Return on investment:\$12 to \$1

Semiannual Look: Q4 10/1/21 – Q1 3/31/22	
Audit Reports	47
Evaluations	14
Recommendations Implemented By HHS Operating Divisions	265
Criminal & Civil Actions	320 & 320
Expected Recoveries	\$2.58 billion

### Key Takeaways

- ➤ HHS OIG is the main, independent oversight organization for Federal agencies that provide health resources and assistance to the public
- We provide insights through reports, toolkits, and other methods that inform Congress, Federal agencies, and the public
- The organization has an active role in fighting against fraud, waste, and abuse that affects the financial and program integrity of HHS

## Questions and Discussion

#### **Questions for later?**

John Van Der Schans

John.VanDerSchans@oig.hhs.gov (202) 878-2809



#### **OIG Public Resources**

OIG Strategic Plan

oig.hhs.gov/about-oig/strategic-plan/

HHS Top Management and Performance Challenges oig.hhs.gov/reports-and-publications/top-challenges/2021/index.asp

OIG Strategic Plan for COVID-19 Response and Recovery Oversight oig.hhs.gov/coronavirus/strat.asp

Semiannual Report to Congress
<a href="https://doi.org/10.2016/journal-publications/semiannual/index.asp">oig.hhs.gov/reports-and-publications/semiannual/index.asp</a>

OIG's FY 2023 Budget Justification to Congress <a href="https://oig.hhs.gov/documents/root/1026/FY-2023-HHS-OIG-CJ.pdf">https://oig.hhs.gov/documents/root/1026/FY-2023-HHS-OIG-CJ.pdf</a>