

Mountain View Health System's Change Leadership Process

Committee Charge

- Develop a system-wide approach to delivering high-quality care across the system.
- Identify what it might mean to deliver a common patient experience across the system.
- In order to accomplish this, identify:
 - What overall physician organization is needed?
 - What forms of support are needed?
 - What groups within the system need to:
 - be consulted in advance?
 - understand planned actions and the reasons for action in advance?
- Report back in four months.

Committee Members

- Chair (former system board chair)
- System CMO
- System CFO
- Hospital CEO
- 6 physician leaders (mix of specialties and hospitals represented)

Committee Support

- Senior strategy officer
- Senior physician practice manager from the largest hospital
- Examples drawn from other systems