

# Transforming for Good



SIERRA HEALTH  
FOUNDATION



THE CENTER  
*at Sierra Health Foundation*

armanino 

# Sierra Health Foundation / The Center



A BOLD  
PERSPECTIVE  
CAN CHANGE  
THE WORLD.

Reducing health disparities  
in California begins  
with a strong vision.

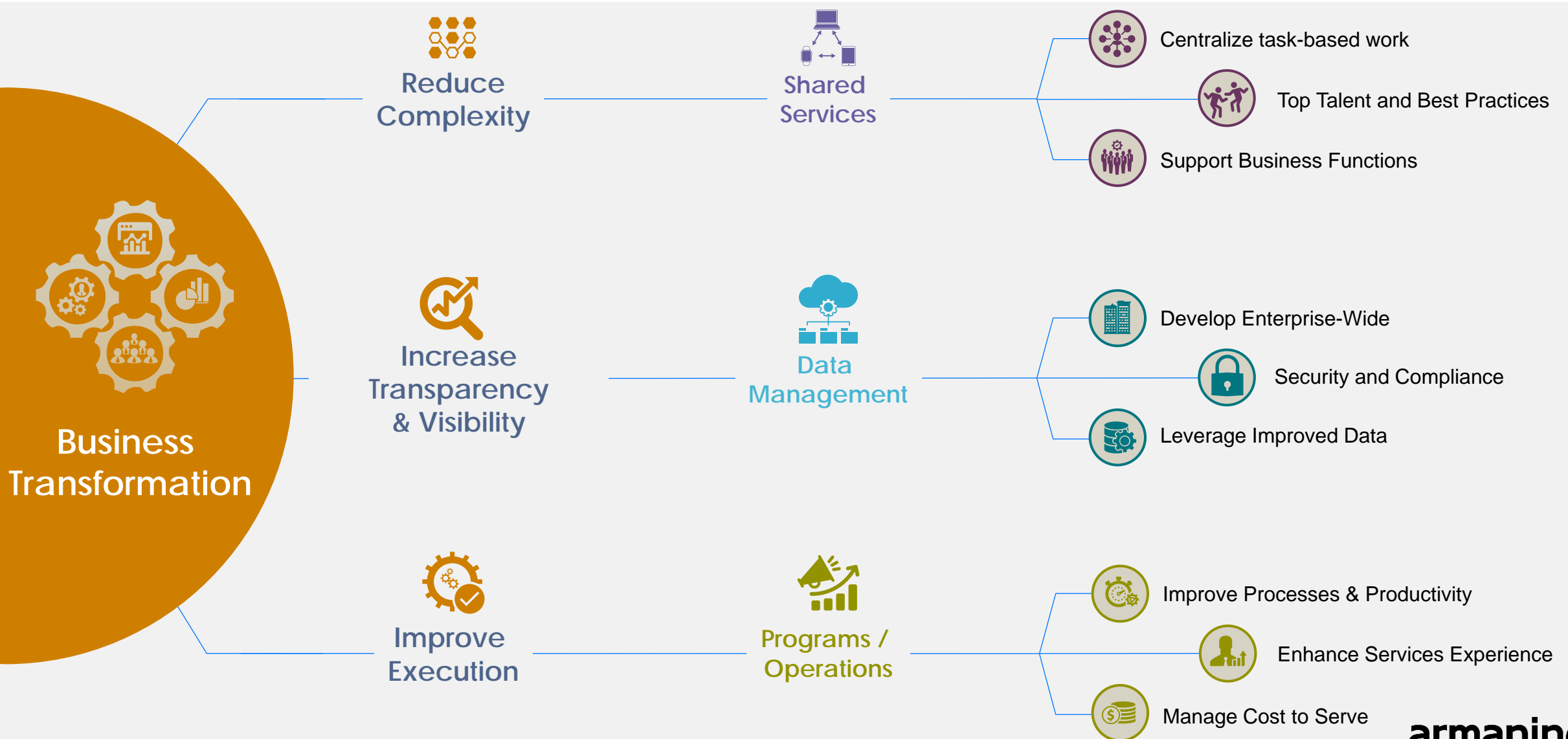


## Our Vision

A healthful life for Northern Californians.



# How To Drive Organizational Transformation



# The Sierra Health Foundation Assessment Journey



## ■ Interviews

Group and individual interviews to observe and understand the current state of people, process, systems and facilities.



## ■ Value Stream Mapping

Iterative sessions with key stakeholders to understand and document current state processes



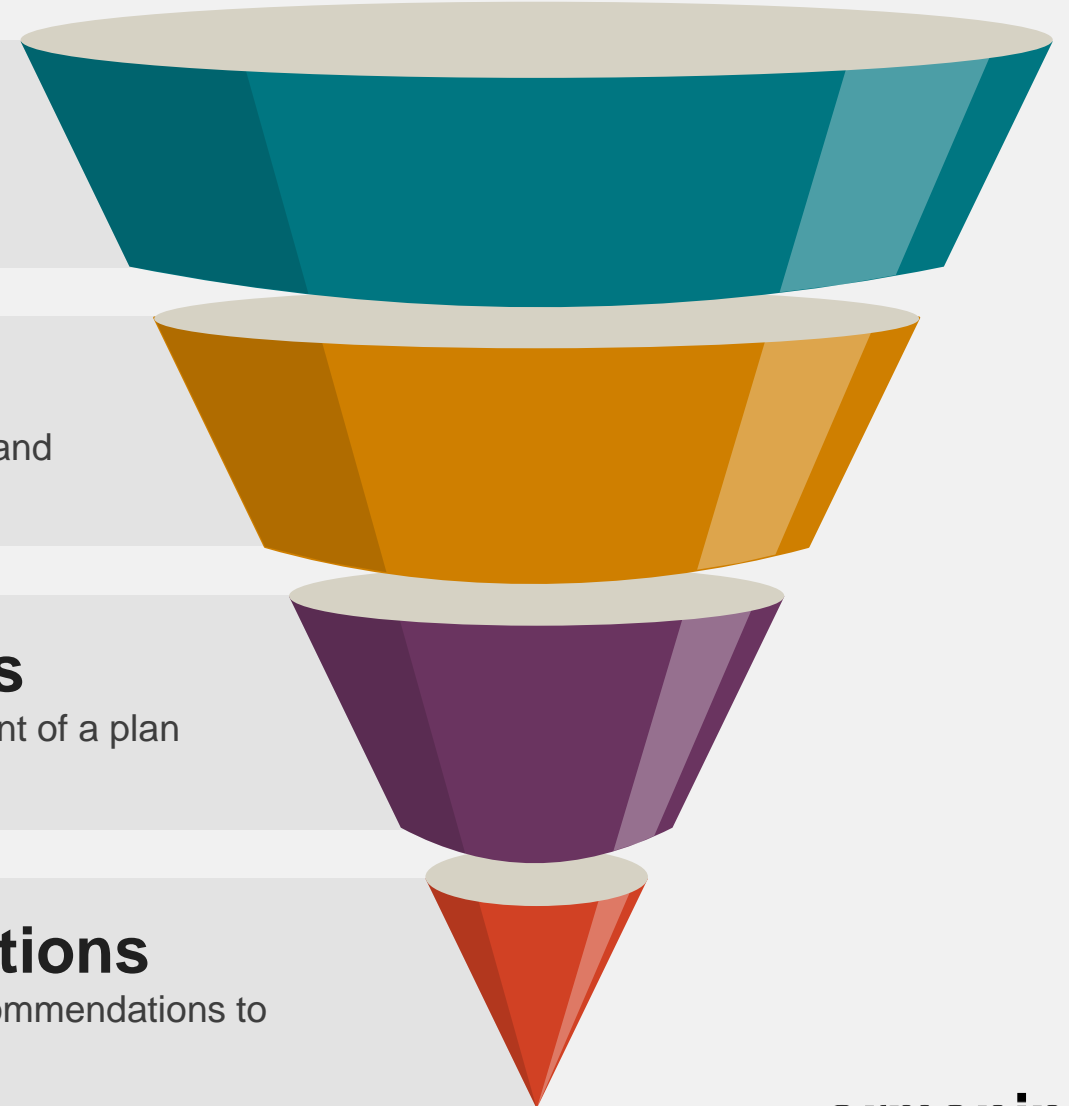
## ■ Design Thinking Workshops

Design Thinking workshops to facilitate development of a plan to address goals and issues.



## ■ Findings and Recommendations

Careful consideration and analysis resulting in recommendations to propel SHF forward into the future





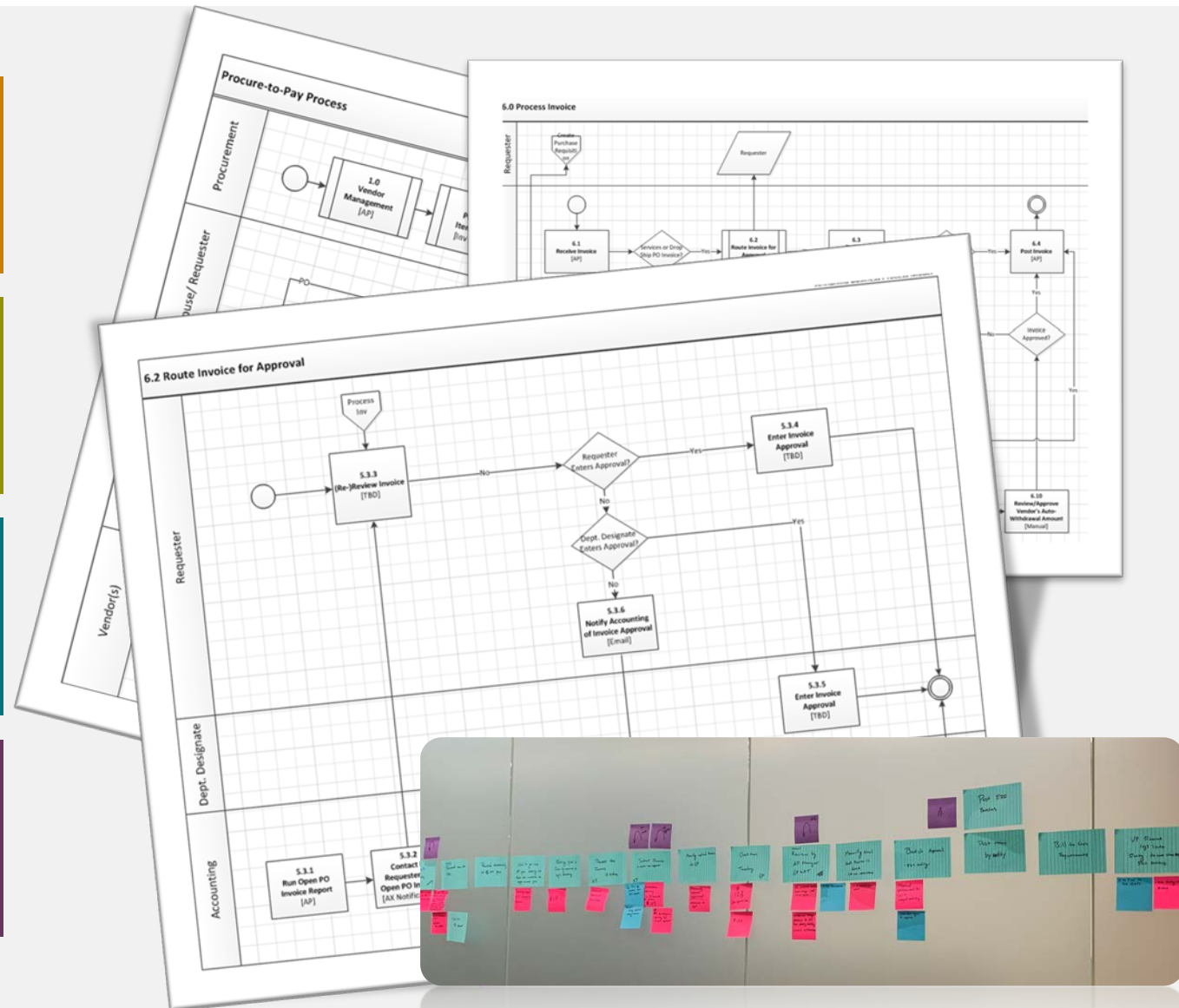
# VALUE STREAM PROCESS MAPPING

*Interactive workshops to drive organizational ownership & change adoption*

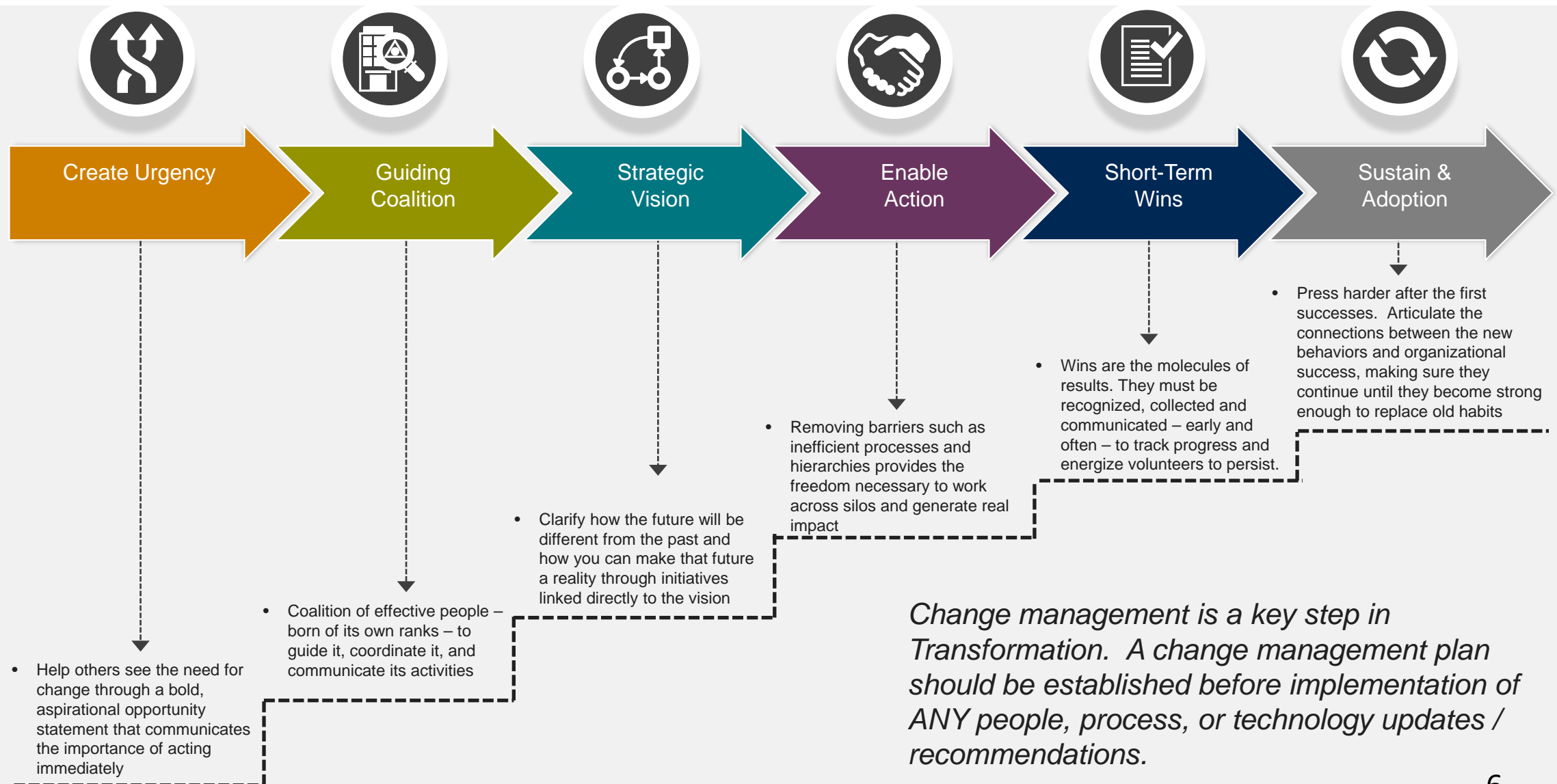
*Focus on reducing non-value add tasks to improve bottom line with strong view to the end customer needs*

*Once non-value added actions are identified the team can consciously improve behavior, culture, communication, and collaboration*

*Prioritization of future projects, subprojects, and/or kaizen events keeping the customer perspective in mind*



# BEGIN WITH THE END IN MIND – CHANGE MANAGEMENT



# Key Recommendations



Thank you HFMA Attendees

**Questions?**

