

Transforming for Good



SIERRA HEALTH
FOUNDATION



THE CENTER
at Sierra Health Foundation

armanino

Sierra Health Foundation / The Center



SIERRA HEALTH
FOUNDATION

A BOLD
PERSPECTIVE
CAN CHANGE
THE WORLD.



Reducing health disparities
in California begins
with a strong vision.



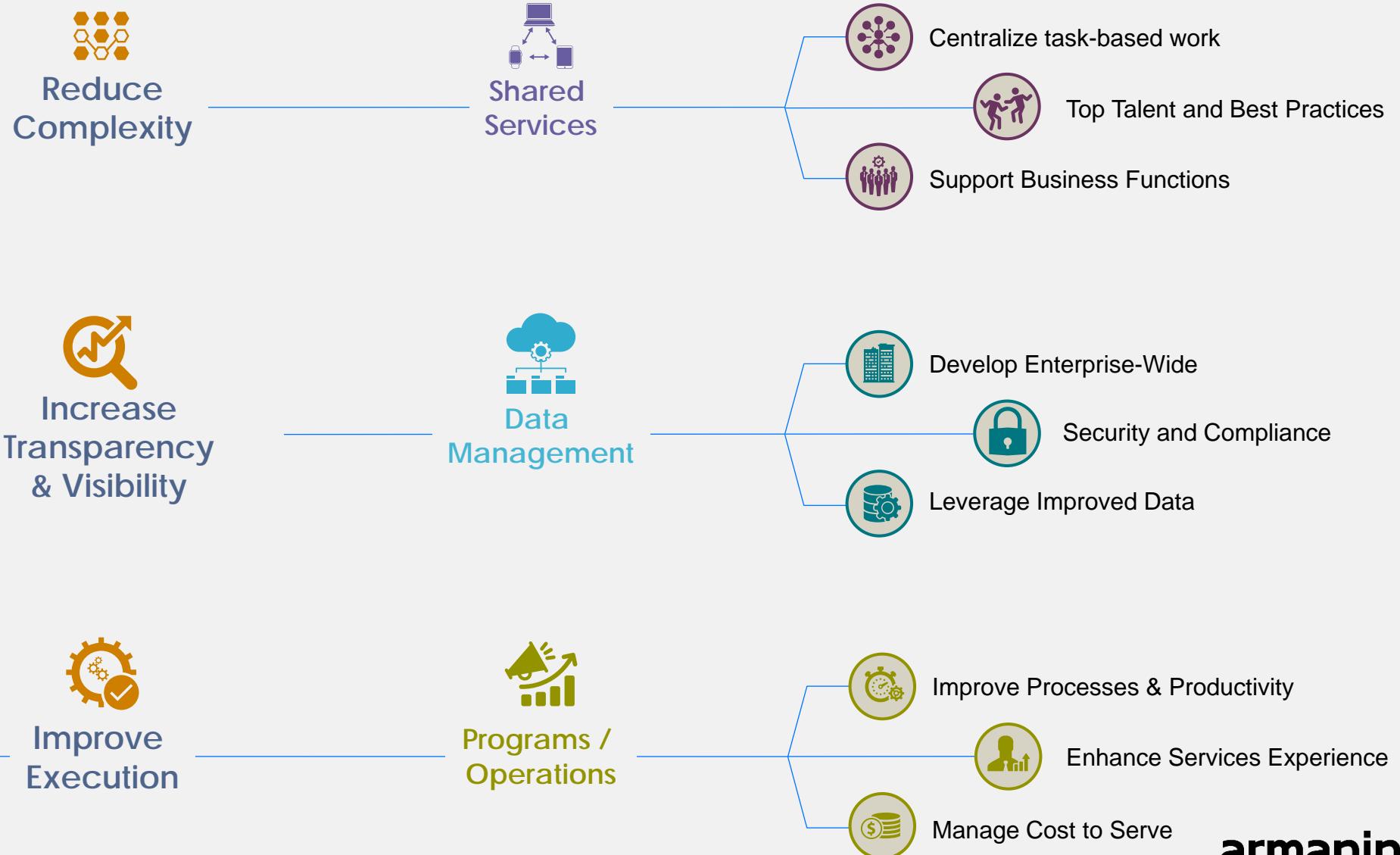
Our Vision

A healthful life for Northern Californians.



THE CENTER
at Sierra Health Foundation

How To Drive Organizational Transformation

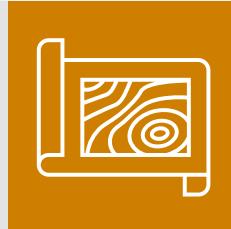


The Sierra Health Foundation Assessment Journey



- **Interviews**

Group and individual interviews to observe and understand the current state of people, process, systems and facilities.



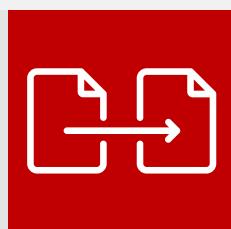
- **Value Stream Mapping**

Iterative sessions with key stakeholders to understand and document current state processes



- **Design Thinking Workshops**

Design Thinking workshops to facilitate development of a plan to address goals and issues.



- **Findings and Recommendations**

Careful consideration and analysis resulting in recommendations to propel SHF forward into the future



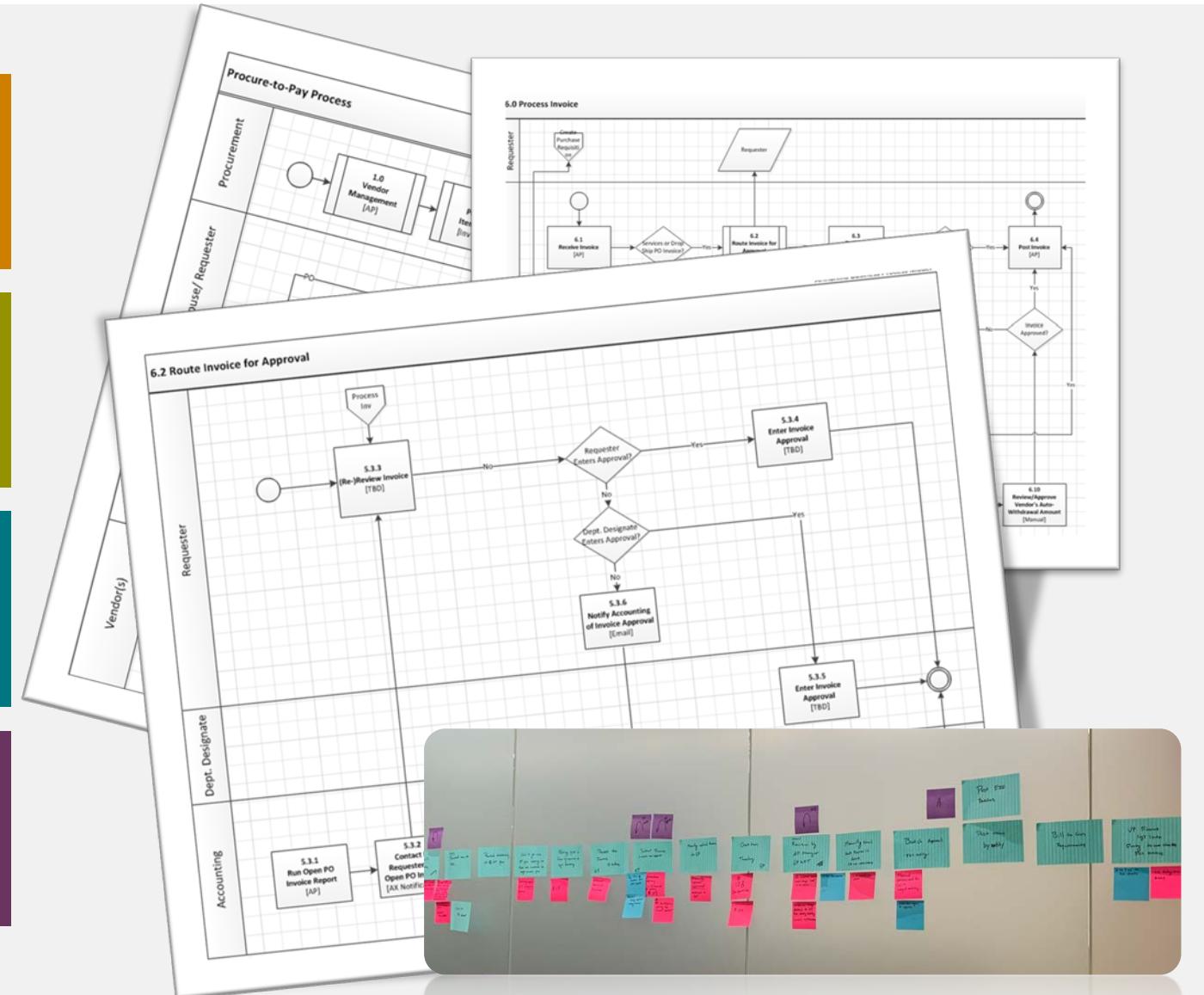
VALUE STREAM PROCESS MAPPING

Interactive workshops to drive organizational ownership & change adoption

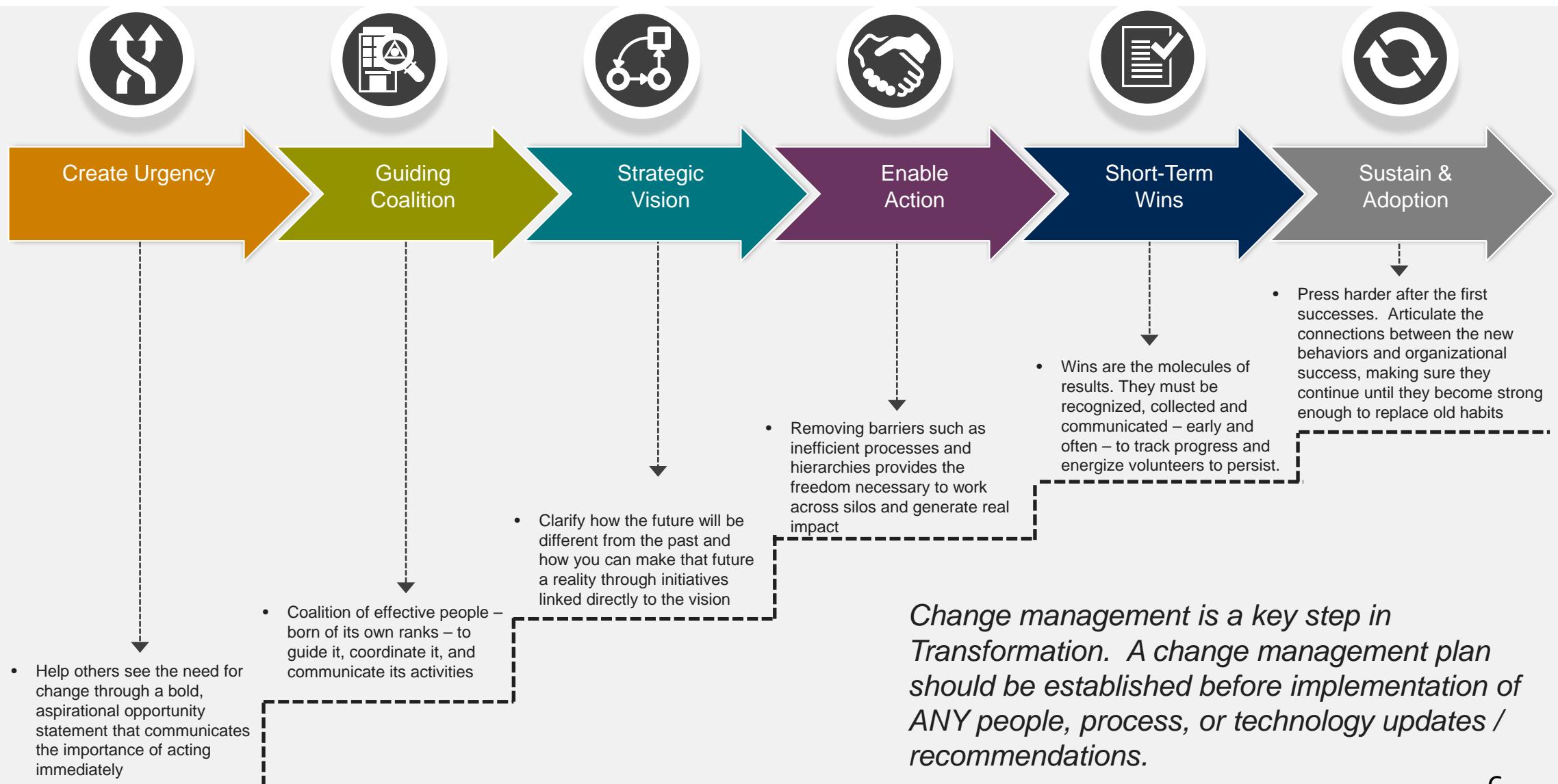
Focus on reducing non-value add tasks to improve bottom line with strong view to the end customer needs

Once non-value added actions are identified the team can consciously improve behavior, culture, communication, and collaboration

Prioritization of future projects, subprojects, and/or kaizen events keeping the customer perspective in mind



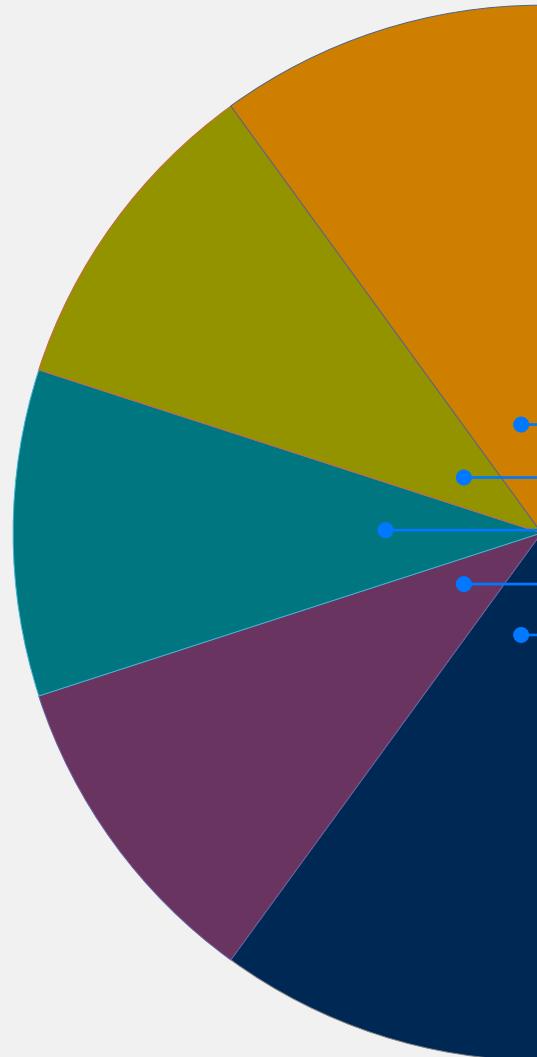
BEGIN WITH THE END IN MIND – CHANGE MANAGEMENT



Key Recommendations



Business Transformation



Clarify the Operating Model



Prepare the Organization



Business Process Improvements



Leverage Integrated Technology



Continuous Improvement

Thank you HFMA Attendees

Questions?

